



# Community Survey

1) How important do you think it is for Council to provide and Maintain:

	← Not Important		Very Important →		
	1	2	3	4	5
Roads	1	2	3	4	5
Kerb and Gutters	1	2	3	4	5
Footpaths and Walkways	1	2	3	4	5
Stormwater Management	1	2	3	4	5
Bridges	1	2	3	4	5
Water and Sewer	1	2	3	4	5
Waste Management	1	2	3	4	5
Sporting Facilities	1	2	3	4	5
Parks and Gardens	1	2	3	4	5
Cemeteries	1	2	3	4	5
Aged Community Care	1	2	3	4	5
Tourism	1	2	3	4	5
Preschool	1	2	3	4	5
Youth Activities	1	2	3	4	5

2) Do you believe Council is currently meeting your expectations in relation to:

	← Not at all			Very Well →	
	1	2	3	4	5
Roads	1	2	3	4	5
Kerb and Gutters	1	2	3	4	5
Footpaths and Walkways	1	2	3	4	5
Stormwater Management	1	2	3	4	5
Bridges	1	2	3	4	5
Water and Sewer	1	2	3	4	5
Waste Management	1	2	3	4	5
Sporting Facilities	1	2	3	4	5
Parks and Gardens	1	2	3	4	5
Cemeteries	1	2	3	4	5
Aged Community Care	1	2	3	4	5
Tourism	1	2	3	4	5
Preschool	1	2	3	4	5
Youth Activities	1	2	3	4	5

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3) Are you satisfied with the current Waste Services provided by Council? Please Circle: Yes / No

4) To ensure sustainability of the Waste Services would you support increasing fees to maintain services?  
Please Circle: Yes / No

5) Are you interested in becoming a Councillor? Please Circle: Yes / No  
If so, would you attend an Information night prior to Elections? Yes / No



# Community Survey

## Level of Services & Focus for Future

6) How do you rate our Customer Service Team when you ring or attend Council Offices?

Please circle:

Poor

Fair

Responsive

Exceptional

7) Do you find Council is responsive in carrying out maintenance requests?

Yes / No

8) Do you find Council is responsive to requests to booking appointments with Staff?

Please Circle:

Difficult

Easy

Not Applicable

9) What's something that you think Walcha Council is doing really well?

\_\_\_\_\_

10) What's an area where you think Walcha Council has some room for improvement?

\_\_\_\_\_

11) Any other comments you would like to make about Council services?

Comments:

\_\_\_\_\_

\_\_\_\_\_

12) **\$933,157 of Local Roads & Community Infrastructure (LRCI) funding Phase 4** is currently unallocated and must be expended by the end of 2024-2025 financial year.

Part A - **\$591,796** for local road *OR* community infrastructure projects; and

Part B - **\$341,361** for road projects only.

a) Where would you prefer **part A** to be spent?

Please Circle:

Community Projects (skate park, pool)

Arts & Culture (new sculpture)

Road Projects only

Mix

Comments:

\_\_\_\_\_

b) Where would you prefer **Part B** to be spent?

Please Circle

Local Roads

Rural Roads

Thunderbolts Way

Kerb & Gutter

Other – Comment below:

Comments:

\_\_\_\_\_

13) Where do you live?

Please Circle

In Walcha

On a Property

In a surrounding Village

Outside our LGA

Village Name: \_\_\_\_\_

14) How long have you lived in Walcha area?

1-5 years

5-10 years

10-15 years

15 years PLUS