



Achievement of the Delivery Program

2018 – 2019

for the Year Ending June 2019

Transport


1.1 Walcha will be serviced by integrated and efficient transport network

1.1.1 Develop and maintain a safe and efficient local road and bridge network.

ACTION:		Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	Timeline:				
									2017/18	2018/19	2019/20	2020/21	
1.1.1.1	Maintain local roads as per the Road Asset Management Plan.	DES	1.1.1.1.1	Roads Urban Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction with the roads.					✓	✓	✓	
		DES	1.1.1.1.2	Roads Sealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction with the roads.					✓	✓	✓	
		DES	1.1.1.1.3	Roads Unsealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction with the roads.					✓	✓	✓	
		DES	1.1.1.1.4	Review and update the Road Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓			✓			
		DES	1.1.1.1.5	Review the Ramps Policy	Policy reviewed, adopted and implemented.			✓	Deffered due to drought	✓			
1.1.1.2	Maintain local bridges as per the Bridge Asset Management Plan.	DES	1.1.1.2.1	Bridges Urban Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the bridges.					✓	✓	✓	
		DES	1.1.1.2.2	Bridges Sealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the bridges.					✓	✓	✓	
		DES	1.1.1.2.3	Bridges Unsealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges does meet the adopted targets. The level of community satisfaction with the bridges.					✓	✓	✓	
		DES	1.1.1.2.4	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.					✓			
		DES	1.1.1.3.1	Dust Suppression Program - Implement as per the Road Asset Management Plan.	The kilometres of non-dedicated road providing access to two or more properties.				Projects will be selected from the adopted list on an annual basis.	✓	✓	✓	✓
1.1.1.4	Develop and operate quarries for the supply of road building materials.	DES	1.1.1.4.1	Prepare a Business Plan for the operation of Council managed quarries.	The Business Plan is completed.		✓		Staff are currently reviewing environmental, land management and safety aspects		✓		
		DES	1.1.1.4.2	Review quarry management plans.	The management plans are reviewed annually.		✓				✓		
		DES	1.1.1.4.3	Investigate potential new sources of suitable gravel and aggregate.	Feasibility of new sources based on the cost per tonne to produce gravel and the cost per tonne kilometre to deliver gravel.		✓		New Sources of gravel are being investigated alongside Forestry Corporation NSW.		✓		
		DES	1.1.1.4.4	Operate quarries in accordance with mining and environmental requirements.	The operation of quarries complies with mining and environmental requirements as determined by external audit.	✓			Currently business practices are compliant.	✓	✓	✓	✓
		DES	1.1.1.4.5	Control the spread of noxious weeds from quarries and borrow sites.	The number of incidents where noxious weed infestation can be directly linked to the movement of earthen materials.					✓	✓	✓	✓
1.1.1.5	Carry out road safety audits on local and regional roads and erect and maintain appropriate signs that comply with Australian Standards.	DES	1.1.1.5.1	Provide traffic facilities.	The entire road network is inspected and defects recorded in Maintenance Defect Register monthly.	✓			This is now implemented, the Maintenance Defect Register is stored on REFLECT. Council has two trained staff members in Road Safety Audits.	✓	✓	✓	✓
1.1.2 Maintain safe and efficient regional and state road links to, from and through the Walcha Local Government Area													
1.1.2.1	Maintain regional roads as per the Road Asset Management Plan.	DES	1.1.2.1.1	Roads Urban Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction with the roads.					✓	✓	✓	

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
1.1.2.2 Maintain regional bridges as per the Bridge Asset Management Plan.	DES	1.1.2.1.2	Roads Sealed Rural Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction with the roads.					✓	✓	✓
	DES	1.1.2.1.3	Review and update the Road Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓		✓			
	DES	1.1.2.2.1	Bridges Sealed Rural Regional - Maintain as per the Bridge Asset Management Plan.	The condition of the bridges on regional roads meets the adopted targets. The number of complaints received. The level of community satisfaction with the bridges.				✓			
1.1.2.3 Maintain state roads as per the Road Maintenance Council Contract (RMCC).	DES	1.1.2.2.2	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.				✓			
	DES	1.1.2.3.1	Maintain State roads.	A satisfactory performance report is received from the RMS each year.				✓	✓	✓	✓
1.1.2.4 Obtain additional State and Federal Government funding to upgrade and maintain Regional Roads.	DES	1.1.2.4.1	Lobby the NSW Government for more BLOCK and REPAIR funding.	The level of funding provided under the BLOCK and REPAIR grants.	✓		Lobbying is complete, funds are to be distributed by Transport NSW.		✓		
	DES	1.1.2.4.2	Lobby the NSW Government for supplementary funding to upgrade and maintain regional roads.	The level of additional funding received.	✓		Walcha Council has been successful in gaining funds through Fixing Country Roads for the Thunderbolts Way Corridor Strategy.	✓	✓	✓	✓
1.1.3 Maintain and increase the rail passenger service and the use of rail for freight								✓	✓	✓	✓
1.1.3.1	GM		Ensure that the NSW State Government maintains an affordable and appropriate rail service to Armidale.	The rail passenger service is retained and is competitively priced.	✓			✓	✓	✓	✓
	GM	1.1.3.1.1	Monitor the NSW Government's decisions and liaise with the Local Member.	Council is kept promptly informed of any moves by the NSW Government that may impact on the rail service.	✓						



ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
1.1.3.2	GM	Support the provision of a tourist rail service operating between Tamworth and Armidale.		✓			Service maintained.				
1.1.3.3	GM	Support proposals to increase the use of rail for freight.									
1.1.4 Maintain and improve the standard and competitiveness of our regional air services											
1.1.4.1	GM	1.1.4.1.1 Participate in relevant regional forums.	Participation in relevant regional forums.					✓	✓	✓	✓
1.1.4.2	DES	1.1.4.2.1 Develop an Aerodrome Management Plan.	Adopted Aerodrome Management Plan			✓	The aerodrome management plan has ben deferred to 2019/20			✓	
1.1.5 Improve community and public transport											
1.1.5.1	DES	1.1.5.1.1 Review existing services and needs.	Conduct a bi-annual public forum.			✓		✓		✓	
	DES	1.1.5.1.2 Develop, implement and review an action plan.	The views of all stakeholders are obtained and documented.	✓				✓			✓
	CSM	1.1.5.1.3 Investigate and review public transport facilities.	The Review is conducted.				Introduction of new service to Uralla Food bank fortnightly	✓	✓		
1.1.5.2	CSM	1.1.5.2.1 Research existing services.	A comprehensive list of existing service has been prepared and is kept updated.				yes, service days advertised on facebook.	✓	✓		
											
	CSM	1.1.5.2.2 Advertise services.	Quarterly advertisements placed. The number of people using the service maintained at current levels.	✓			Facebook and media advertising on the introduction of Taxi vouchers. This has increased the number of people using services. Advisory committee consulted on current	✓	✓	✓	✓
1.1.6 Provide and maintain facilities for the safe movement of pedestrian and cycle traffic.											
1.1.6.1	DES	1.1.6.1.1 Operate and maintain appropriate street lighting.	-	✓				✓	✓	✓	✓
1.1.6.2	DES	1.1.6.2.1 Prepare a PAMP in consultation with community stakeholders	The plan is developed and implemented.		✓				✓		
	DES	1.1.6.2.2 Source funding and implement plan as funding becomes available.	The value of funding secured.		✓			✓	✓	✓	✓
	DES	1.1.6.2.3 Review and update the Plan.	The Footpath and Cycleway Asset Management Plan is reviewed and updated to include PAMP projects.		✓				✓		
	DES	1.1.6.2.4 Investigate the expansion of street lighting to include footpath and cycleways along levee banks and Middle Street Bridge	Investigation complete		✓		A funding application has been lodged for Stonger Country Communities Fund Round 3		✓		
1.1.6.3	DES	1.1.6.3.1 Maintain footpaths and cycleways as per the Roads Asset Management Plan with reference to the DIAP.	The condition of the footpaths and cycleways meets the adopted targets. The level of community satisfaction with the condition.		✓			✓	✓	✓	✓
	DES	1.1.6.3.2 Review and update the Streetscape Upgrade Program.	The Plan is reviewed, updated and adopted by Council.		✓			✓	✓	✓	✓

Business and Jobs

2.1 Commerical and tourist development will be promoted and encouraged to grow in harmony with the natural environment, to take maximum advantage of commerical opportunities and increase local employment

2.1.1 Maintain and improve the appearance of Walcha Local Government Area to increase tourist and commercial activity.

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
2.1.1.1		Maintain public toilets as per the Building Asset Management Plan.	The condition rating of facilities meets the adopted targets.					✓	✓	✓	✓
	ESM	2.1.1.1.1 Maintain public toilets as per the Buildings Asset Management Plan.	The condition of the public toilets meets the adopted targets. The level of community satisfaction with the condition.	✓			Toilets are always kept to a high standard of cleanliness and are complemented often by the public. Council was successful in receiving a grant to renovate the public toilets, changerooms and kiosk at Peter Fenwicke Oval / Captain Cook Park, the renovation has now been completed.	✓	✓	✓	✓
	DES	2.1.1.1.2 Review and update the Buildings Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.			✓	Deferred due to Staff shortages.			✓	
2.1.2 Develop and market tourism products targeting identified markets.											
2.1.2.1	GM	2.1.2.1.1 Operate and maintain the Visitor Information Centre and tourism services.	Develop the Tourism Management Plan.				The service provided meets the adopted levels. The number and type of visitors.		✓		
2.1.2.2	GM	2.1.2.2.1 Partner with NSW Government to increase visitation to State and national parks.	Work with government agencies that manage and market State and national parks.				NPWS Committee Member advises number of joint promotional activities.	✓	✓	✓	✓
2.1.3 Develop activities that encourage increased visitation frequency and stay length.											
2.1.3.1	GM	2.1.3.1.1 Develop ways to keep tourers in Walcha for longer.	Investigate ways to encourage tourists to spend longer in Walcha.		✓		The needs are identified.	✓	✓	✓	✓
	GM	2.1.3.1.2	Develop and implement a plan to provide this encouragement.						✓		
2.1.4 Assist, support and encourage the establishment and/or expansion of local businesses.											
2.1.4.1	GM	2.1.4.1.1 Economic Development	Economic Development				-				
2.1.4.2	GM	Support industry workshops that identify new, existing and developing products and commercial opportunities.									
2.1.4.3	GM	2.1.4.3.1 Support local businesses located within the Walcha Local Government Area.	Support local businesses as opportunities arise		✓			✓	✓	✓	✓
2.1.5 Promote Walcha's suitability for the aged care community and associated industries.											
2.1.5.1	CSM	Support those promoting Walcha's suitability for aged care industries.			✓		Support given to app development "Lifespan Linkages" - project on hold until funding sourced	✓	✓		
2.1.6 Develop an environment that will attract technology or internet based industry to come to Walcha.											
2.1.6.1	GM	2.1.6.1.1 Attract technology and internet based industries	Consult with relevant stakeholders				The relevant stakeholders are consulted.			✓	✓
	GM	2.1.6.1.2	Investigate the feasibility of attracting internet based industries to Walcha.				The investigation is completed and an action plan submitted to Council for consideration.			✓	✓
2.1.6.2	GM	2.1.6.2.1 Maximise commercial and residential use of the National Broadband Network.	Maintain established partnerships that will make the rollout easier.				The priority given to rolling out the NBN in Walcha.				
	GM	2.1.6.2.2	Assist businesses as needs are identified.		✓		NBN currently being installed.	✓	✓	✓	✓
2.1.6.3	GM	2.1.6.3.1 Maximise mobile phone network coverage reliability and speed	Lobby Government and telecommunications provider for increased level of service.		✓		Continuously lobbying for better communications.	✓	✓	✓	✓
2.1.7 Provide the services that appeals to "young" workers eg: childcare, medical, housing, sporting facilities and parks.											
2.1.7.1	CSM	2.1.7.1.1 Facilitate after school and vacational care services.	Advertise the facilities that are available.	✓			The facilities are advertised. The level of community awareness.	✓	✓	✓	✓
	CSM	2.1.7.1.2	Determine future after school and vacational care needs	✓			The number of services available.	✓			

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
2.1.8		Encourage and promote Walcha as a 'change of life' location									
2.1.8.1	GM	Develop promotional material highlighting Walcha's lifestyle.	Produced and distributed material.						✓	✓	
2.1.9		Encourage the development of additional rental accommodation in Walcha.									
2.1.9.1	GM	Promote existing low costs of development and permissible land uses and their benefits	Promotional material distributed through appropriate channels.						✓		

Walcha Mountain Festival at "Langford", Walcha



Walcha Farmers Market at McHattan Park



A bit frosty Apsley River in the middle of town - Jen's Pics



Walcha Mountain Festival Road Bike Ride



Health

3.1 Health Services and facilities will be provided and where appropriate managed locally to meet the needs of the community.

3.1.1 Maintain a viable, state-of-the-art Multi Purpose Service in Walcha

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
3.1.1.1 Support the Walcha Multi Purpose Service.	GM		The Walcha Multi Purpose Centre is maintaining or increasing service levels.	✓			Kitchen upograded due to Grant Application by Council				
3.1.1.2 Support the Local Health Committee	GM	3.1.1.2.1 Ensure that Walcha is well represented on the Committee by both local government and community representation.	The Committee is active with Local Government and the Walcha Community well represented.	✓			Mayor is a Committee Member.	✓	✓	✓	✓
3.1.2 Reinstate and maintain the blood donor collection facility in Walcha											
3.1.2.1 Lobby Red Cross Blood Bank to reinstate Service.	ESM					✓		✓			
3.1.3 Maintain the Laverty Pathology Service in Walcha											
3.1.3.1 Monitor the services existence.	ESM		The service is maintained.	✓			The service is currently maintained in Walcha, situated in the Walcha Telecottage building	✓	✓	✓	✓
3.1.4 Provide general practitioners and allied health workers commensurate with the community's need											
3.1.4.1 Support the process to attract appropriate medical and allied health workers to work in Walcha.	ESM	3.1.4.1.1 Support strategies to attract and retain medical and other health workers to work in Walcha.	Adequate doctors with VMO rights and other health professionals are available.	✓				✓	✓	✓	✓
3.1.5 Ensure adequate transport is provided for community members to access local, regional and State services											
3.1.5.1 Provide transport to access health services.	CSM	3.1.5.1.1 Support regional health transport services.	Medical drives for eligible clients	✓			Ongoing as long as funding is received	✓	✓	✓	✓
	CSM	3.1.5.1.2 Support and coordinate local health transport services.	The Customer Satisfaction Survey is completed and reported to Council.	✓			Surveys are completed on a regular basis for reporting obligations	✓	✓	✓	✓
3.2 The public health and well being of the community will be protected and enhanced.											
3.2.1 Foster preventative health systems and activities that promote physical, mental and social health											
3.2.1.1 Work with the schools and other interested community organisations to deliver mental and other health programs.	ESM	3.2.1.1.1 Assist with the transport of the Life Education Van.	The van is transported in accordance with the schedule	✓				✓	✓	✓	✓
	ESM	3.2.1.1.2 Pay Life Education access fees for all school students in the Walcha Local Government Area and attending Niangala Public School.	The fees are provided for in the Budget.	✓				✓	✓	✓	✓
	ESM	3.2.1.1.3 Partner with other stakeholders in delivering community health promotion events.		✓			Council provides assistance with traffic control and funding for school run local events e.g. the Colour Run. Resolution Number 17/1819 Council donated \$3,500 for cost of running Wellbeing Week at WCS 2018	✓	✓	✓	✓
3.2.1.2 Monitor the availability of appropriate preventative health services in Walcha.	ESM	3.2.1.2.1 Continually review available services in Walcha.	A survey is prepared, circulated, completed and analysed.			✓		✓	✓	✓	✓
3.2.1.3 Safeguard public health.	ESM	3.2.1.3.1 Inspect sites where activities may have an adverse impact on public health.	The number and frequency of inspections carried out.	✓			Regular food premises inspections conducted.	✓	✓	✓	✓
3.2.2 Promote the benefits of, and provide opportunities for, all children to be immunized											
3.2.2.1 Provide immunization services for children.	ESM	3.2.2.1.1 Conduct immunisation clinics.	The number of immunisations.				WCHC within HNE at Walcha MPS conduct and manage immunisations	✓	✓	✓	✓
	ESM	3.2.2.1.2 Promote the benefits of immunisation.	The number of promotional programs.				Addressed at State Government Level	✓	✓	✓	✓
3.2.3 Maintain the availability and quality of water for use in rural areas											
3.2.3.1 Control development that may have an impact on water quality in rural areas.	ESM	3.2.3.1.1 Through the development process impose relevant development conditions	No breaches.	✓			Conditioned, on consent and inspected during construction for compliance.	✓	✓	✓	✓
3.2.4 Ensure that the disposal of liquid waste in rural areas is carried out in a healthy manner without negative environmental impact											

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
3.2.4.1	ESM	3.2.4.1.1	Administer government regulations relating to on-site sewage management systems.	The number of systems administered.		✓	OSSM Strategy implementation deferred by Council Resolution Number 60/1819	✓	✓	✓	✓
3.2.4.1	ESM	3.2.4.1.1	Administer government regulations relating to on-site sewage management systems.	Complete Audit on high risk rural properties in Macdonald River catchment		✓		✓	✓	✓	✓
3.2.5 Maintain cemeteries in accordance with the community's needs and expectations											
3.2.5.1	DES	3.2.5.1.1	Maintain and operate cemeteries as per the Cemeteries Management Plan.	The service provided meets the adopted levels. The level of community satisfaction.		✓		✓	✓	✓	✓
	DES	3.2.5.1.2	Review and update the Cemeteries Management Plan. The Plan is reviewed, updated and adopted by Council.			✓	Cemeteries management plan is being developed, and focuses on the long term viability of this facet of Councils business.		✓		

Walcha Hospital



Education and Training

4.1 Education and training opportunities will be provided that deliver the skills and knowledge needed to advance the community.

4.1.1 Provide quality and accessible preschool and early intervention facilities for children in a safe and supportive environment

								Timeline:			
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
4.1.1.1 Operate and maintain the Walcha Preschool as per the Preschool Management Plan.	CSM	4.1.1.1.1 Operate and maintain the Preschool as per the Preschool Management Plan.	The service provided meets the adopted levels. The level of parent satisfaction. The number and children using the service.	✓			New building nearing completion. Number of licenced places will be increased.	✓	✓	✓	✓
	CSM	4.1.1.1.2 Review and update the Plan	Plans updated annually and adopted by Council	✓			PMP reviewed and adopted	✓			
4.1.2 Ensure access to education for all children in outlying villages											
4.1.2.1 Lobby staffing numbers and transport subsidies are maintained for small schools	GM										
4.1.2.2 Lobby that school bus routes encourage attendance at small schools.	GM	4.1.2.1.1 Lobby bus services to ensure appropriate routes	Small schools operating.	✓				✓	✓	✓	✓
4.1.2.3 Lobby for school bus routes to encourage attendance for all schools for K-12	GM		All schools operating.	✓				✓	✓	✓	✓
4.1.3 Support education, training and employment programs for trainees and apprentices and adult education											
4.1.3.1 Support employment programs for trainees and apprentices and adult education.	GM		Council maintain 2 work placed trainees at all times.	✓				✓	✓	✓	✓
4.1.4 Provide financial incentives for local children who study and work locally in an area of identified skill shortage for an agreed number of years											
4.1.4.1 Provide financial incentives for local children.	GM	4.1.4.1.1 Identify areas of local skill shortage.	The areas of local skill shortage are identified.					✓	✓	✓	✓
	GM	4.1.4.1.2 Identify businesses that would benefit.	The businesses that would benefit are identified.					✓	✓	✓	✓
	GM	4.1.4.1.3 Provide scholarships for school students.	The number and value of scholarships provided.	✓			\$250 Scholarship annually to Senior Student at Walcha Central School	✓	✓	✓	✓
	GM	4.1.4.1.4 Provide opportunities for student work placements.	Distribute relevant information as skills shortages are identified.	✓			Hosted 4 Work Placement Students from Walcha Central School	✓	✓	✓	✓
4.1.5 Promote Council as a viable and rewarding career choice											
4.1.5.1 Continue to foster relationships with Walcha Central School by encouraging work placements and school based apprenticeships and trainees.	HRM	4.1.5.1.1 Participate in career forums at local schools.	Attendance at forums.				No attendance at forums due to none being held, however relationships are proactively maintained. Traineeships and Work Placements are solidly continuing.	✓	✓	✓	✓



Healthy Harold



Preschool Fun!



Stronger Community

5.1 Social services will be planned, maintained and coordinated so that they meet the current and future needs of all groups in the community

5.1.1 Provide and support Walcha Council Community Care and Meals on Wheels programs so that they reach the appropriate clientele

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.1.1.1 Provide and support WCCC.	CSM	5.1.1.1.1 Provide community aged care services appropriate for the community.	Maintain current levels.	✓			Referrals from the MAC have decreased, this is outside our control. Services continue to be delivered to existing clients.	✓	✓	✓	✓
	CSM	5.1.1.1.2 Maintain the Community Care groups.	The number of functioning groups.	✓			Groups have been maintained, with new groups started successfully.	✓	✓	✓	✓
	CSM	5.1.1.1.3 Support the Meals on Wheels program.	The number of meals provided.	✓			Meals on wheels numbers have increased since changing the meal provider in February 2017. Continuing to be popular.	✓	✓	✓	✓
	CSM	5.1.1.1.4 Undertake Australia Aged Care Quality Review to measure compliance with quality standards and legislation.	Completion of review and accreditation issued.	✓			Aged Care accreditation achieved in March 2017. Disability services accreditation received in March 2018. Due for Aged Care re-accreditation in 2020	✓	✓	✓	
5.1.2 Support activities that provide meaningful engagement and social interaction.											
5.1.2.1 Support activities that provide meaningful engagement and social interaction.	CSM	5.1.2.1.1 Support the needs of individuals that fall outside established programs.	Maintain current levels.	✓			Ineligible clients are still included in groups. "Full fee" options available for services to ensure people can continue to be involved if they wish.	✓	✓	✓	✓
5.1.3 Support current volunteer efforts and encourage volunteer participation											
5.1.3.1 Maintain volunteer participation.	CSM	5.1.3.1.1 Implement programs to volunteer numbers for services such as the Walcha Library, Community Care, Visitor Information Centre.	The number of programs developed and delivered.			✓	Volunteer recruitment difficult due to onerous paperwork requirements. Many people not willing to do it.				
	CSM	5.1.3.1.2 Support school based programs for volunteering.	-			✓	Not attempted	✓	✓	✓	✓
	CSM	5.1.3.1.3 Meet all associated costs with relative compulsory requirements for Council related volunteering.		✓			Costs are met for compulsory checks	✓	✓	✓	✓
	CSM	5.1.3.1.4 Providing in-kind support to community events and organisations.		✓			Support given to Walcha Support Group	✓	✓	✓	✓
5.1.4 Employ and support local social and youth workers to assist the community											
5.1.4.1 Support local youth workers.	CSM	5.1.4.1.1 Youth services.	-	✓			School holiday program has been expanded.	✓	✓	✓	✓
	CSM	5.1.4.1.2 Support the Church programs.	Funding is provided in the Budget.	✓			Anglican Church holiday program is supported financially by Council and WCCC	✓	✓	✓	✓
5.2 The existing strong community spirit and pride will be protected and promoted											
5.2.1 Support and promote participation in community events											
5.2.1.1 Promote existing Council community events.	CSM	5.2.1.1.1 Incorporate AgeQuip into Seniors Week celebrations.	The event is held regularly.			✓	Small Agequip event planned for November 2019.		✓		✓
	GM	5.2.1.1.2 Australia Day.		✓				✓	✓	✓	✓
	GM	5.2.1.1.3 Walcha Festival.	-	✓				✓	✓	✓	✓
5.2.1.2 Support public hall venues.	GM	5.2.1.2.1 Subsidise public halls.	Funding is provided in the Budget.	✓				✓	✓	✓	✓
	GM	5.2.1.2.2 Provide other financial assistance where appropriate.	Funding is provided in the Budget.	✓				✓	✓	✓	✓
	DES	5.2.1.2.3 Walcha Showground - Assist with maintaining grounds.	Budget allocation provided.	✓				✓	✓	✓	✓
5.2.1.3 Arrange and/or support new events.	GM	5.2.1.3.1 Stage new community events, especially those suitable for young people.	The number of events held.	✓				✓	✓	✓	✓
5.2.2 Encourage and support outlying communities to have their own identity through the development of community infrastructure											

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.2.2.1	GM	5.2.2.1.1	Encourage and support outlying communities to maintain their own infrastructure.	-				✓	✓	✓	✓
	GM	5.2.2.1.2	Support the establishment and maintenance of outdoor recreational facilities.	The number of successful grant applications.	✓		Assisted with Nowendoc, both with grant applications and subsidies.	✓	✓	✓	✓
5.2.3 Support service, sporting and other community groups											
5.2.3.1	GM			Budget allocation provided.	✓			✓	✓	✓	✓
5.2.3.2	GM			Investigation complete and report to Council.		✓	Grant received. Construction second half of 2019/20	✓	✓	✓	✓
5.2.3.3	GM			Number of funding opportunities identified	✓			✓	✓	✓	✓
	GM			Percentage of successful grants	✓			✓	✓	✓	✓
5.3 Walcha's cultural identity will be enhanced											
5.3.1 Promote and support Walcha as the premier agricultural area of New England											
5.3.1.1	GM			All events are supported.	✓			✓	✓	✓	✓
5.3.2 Make the "Open Air Gallery" theme an integral part of the development of the Walcha Local Government Area											
5.3.2.1	DES	5.3.2.1.1	Maintain public art as per the Public Art Asset Management Plan.	The condition of public art meets the adopted targets. The level of community satisfaction with the condition.		✓	Maintenance of the collection is to be completed in consultation with the Walcha Arts Advisory Committee	✓	✓	✓	✓
	DES	5.3.2.1.2	Review and update the Public Art Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.			Staff Shortages		✓		
5.3.2.2	GM	5.3.2.2.1	Hold a special public art event or competition.	An event is held.		✓	Symposium held		✓		
	GM	5.3.2.2.2	Support the schools in creative and visual arts.	Number of activities supported.	✓			✓	✓	✓	✓
	GM	5.3.2.2.3	Develop public / private partnerships.			✓		✓	✓	✓	✓
	GM	5.3.2.2.4	Maintain Arts Advisory Committee		✓		Meeting four times a year.	✓	✓	✓	✓
5.3.2.3	GM	5.3.2.3.1	Identify opportunities to increase access	Opportunities are identified.		✓	Additional footpaths	✓		✓	
5.3.3 Support the activities of cultural organisations.											
5.3.3.1	GM			Each request for support to be considered on its merits.	✓			✓	✓	✓	✓
5.3.4 Preserve , support and promote the History of Walcha											
5.3.4.1	ESM	5.3.4.1.1	Provide rate relief for Historical Museum	Budget allocation provided as per Council's Donations Policy.	✓			✓	✓	✓	✓
	ESM	5.3.4.1.2	Promote local heritage through the Visitor Information Centre and Local History Centre.	A promotion package is developed and distributed.	✓		Walcha Strategic Heritage Action Plan 2019-2029 adopted by Council 26 June 2019, advertised and placed on Councils webiste.		✓		
5.3.4.2	ESM			Apply Council's Local Environmental Plan and planning controls.	✓		E.g. Section 4.15 Evaluation and integrated development provisions.				
5.4 Walcha's Aboriginal communities will be supported and strengthened											
5.4.1 Increase effective partnerships with, and develop the capacity of, Aboriginal communities											
5.4.2 Support improvements in the quality, availability and suitability of Aboriginal housing											

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.4.2.1	ESM	5.4.2.1.1	Identified needs considered on their merits.		✓			✓	✓	✓	✓
5.4.3 Manage the water and sewerage systems at Summervale village											
5.4.3.1	SMWWS	5.4.3.1.1	Maintain the water supply system.	-	✓		Ongoing - regular meetings / inspections with DoI - Water, NSW Health & Amaroo	✓	✓	✓	✓
		5.4.3.1.2	Maintain the sewerage system.		✓		Ongoing - regular meetings / inspections with DoI - Water, NSW Health & Amaroo	✓	✓	✓	✓
5.4.4 Ensure that Aboriginal children have access to early childhood education and early intervention services.											
5.4.4.1	CSM						The percentage of aboriginal students accessing services.	✓	✓		
	CSM	5.4.4.1.1	Ensure that the fees are subsidised in accordance with relevant guidelines.	✓			All funding requirements are met, including the requirement to keep fees low for equity groups.	✓	✓	✓	✓
	CSM	5.4.4.1.2	Investigate the incorporation of the Yarning Circle in the Preschool playground.			Investigation complete.	Planned for construction once temporary buildings have been removed.		✓	✓	
5.4.5 Increase and support meaningful, long term and equal opportunities for Aboriginal employment											
5.4.5.1	GM	5.4.5.1.1	Identify and acknowledge employment opportunities for Aboriginal & Torres Strait Islander people.	Identified opportunities reported.	✓		Aboriginal Trainee appointed.	✓		✓	
5.5 Young people will be encouraged and supported to live in Walcha											
5.5.1 Seek, monitor and respond to requests from the youth population											
5.5.1.1	GM	5.5.1.1.1	Budget provision provided for youth activities.		✓		Committee established and budget provided.	✓	✓	✓	✓
5.5.1.2	CSM	5.5.1.2.1	Support the Walcha Playgroups		✓		Hall rental is paid for the mobile playgroup	✓	✓	✓	✓
5.6 People of all ages and abilities will be encouraged to participate in cultural, recreational and sporting activities											
5.6.1 Maintain and improve library, sporting and recreational facilities											
5.6.1.1	CSM	5.6.1.1.1	Improve and increase the collection of library resources in accordance with Central Northern Regional Library Resources Policy.	Maintain collection relevant to clients and easily accessible.	✓		Collection is updated weekly	✓	✓	✓	✓
	CSM	5.6.1.1.2	Identify specific areas of need and increase resources relevant to the identified target groups.	Promote the expansion of services to homebound users, increase number of talking books, large print & IT accessibility	✓		service is ongoing	✓	✓	✓	✓
	CSM	5.6.1.1.3	Promote clientele / borrower independence.	Raise awareness of internet access to personal reservations, references and databases.	✓		RFID scanner installed (self service checkout). Tech savvy seniors workshops held.	✓	✓	✓	✓
	CSM	5.6.1.1.4	Provide a greater number and wider nature of library promotion programs.	Increase interest in Library activities.	✓		Storytime reintroduced, book week promotion, school holiday activities by Central Northern Regional Library, Book Club.	✓	✓	✓	✓
	CSM	5.6.1.1.5	Strengthen relationship with local media.	Increase awareness of the Library and the services provided by CNRL.	✓		Facebook posts have highlighted the range of services available at the library	✓	✓	✓	✓
	CSM	5.6.1.1.6	Promote and co-ordinate Children's Book Week activities and Seniors Week Activities.	-	✓		Book week celebrated & storytime has recommenced.	✓	✓	✓	✓
	CSM	5.6.1.1.7	Maintain all library facilities and resources to a high standard.	-	✓		Maintenance carried out when necessary	✓	✓	✓	✓
	CSM	5.6.1.1.8	Provide free public access computers with internet access.	-	✓		Public Access Computers maintained. Unlimited Wi-fi now available.	✓	✓	✓	✓

Walcha Council Community Care Group Outings



ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.6.1.2 Manage the pool and squash courts in accordance with the Pool and Squash Courts Management Plan.	DES	5.6.1.2.1 Operate and maintain the pool.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓			Council has been successful in gaining funds through Stronger Country Communities to deliver an essential upgrade to the Walcha Pool.	✓	✓	✓	✓
	DES	5.6.1.2.2 Operate and maintain the squash courts.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
	DES	5.6.1.2.3 Support the learn to swim programs.	Funding is provided in the Budget and the Policy is reviewed.	✓				✓	✓	✓	✓
	DES	5.6.1.2.4 Monitor the operation of the gym at the squash courts.	An annual report is prepared.		✓			✓	✓	✓	✓
5.6.1.3 Manage sporting grounds in accordance with the Sporting Grounds Management Plan.	DES	5.6.1.3.1 Operate and maintain sporting grounds as per the Sporting Grounds Management Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
5.6.1.4 Provide walking trails.	DES	5.6.1.4.1 Develop tourism trails to points of interest.	The length of trails.		✓				✓		
	DES	5.6.1.4.2 Support the construction of an outdoor exercise trail.	The length of exercise trail.		✓		The installation of the fitness equipment on the levee bank has commenced this deliverable.		✓		
5.6.1.5 Apply for relevant grants.	DES	5.6.1.5.1 Coordinate and support applications for relevant grants.	The number of applications lodged. The number of successful applications.	✓			Grants are consistently being reviewed and applied for when applicable.	✓	✓	✓	✓
5.6.1.6 Investigate the establishment of a Sports, Fitness & Wellbeing Centre	GM	5.6.1.6.1 Undertake feasibility study.	Feasibility Study is completed.						✓		
5.6.2 Strengthen organisations and groups providing cultural, recreational and sporting activities											
5.6.2.1 Support sporting organisations.	GM	5.6.2.1.1 Provide grants to enable junior sporting organisations to hold coaching programs.	The number of grants awarded. Funding is provided in the Budget.	✓				✓	✓	✓	✓
5.7 Community members and organisations will be given the opportunity to develop their leadership skills so that they can better participate in the leadership of the community											
5.7.1 Encourage and support community members to develop leadership skills.											
5.7.1.1 Encourage and support community members to develop leadership skills.	GM	5.7.1.1.1 Consult with local service clubs to identify current programs they run that target the development of leadership skills.	Service clubs are consulted and programs are identified.						✓		
	GM	5.7.1.1.2 Identify ways in which these programs can be promoted in the community.	The number of community members participating in youth leadership programs.						✓		
	GM	5.7.1.1.3 Support the running of governance enhancing workshops							✓		
5.7.2 Support community members and activities that have the capacity to improve people's quality of life.											
5.7.2.1 Support community members and activities that have the capacity to improve people's quality of life.	GM										
5.7.3 Provide opportunities for community members to become involved in the management of the community.											
5.7.3.1 Provide opportunities for community members to become involved in the management of the community.	GM		Section 355 committees are maintained.	✓				✓	✓	✓	✓

Walcha Council Community Care Mens Group Outing



Local Environment & Liveable Communities

6.1 Walcha's distinct and diverse natural and built environment will be protected and enhanced

6.1.1 Maintain and strengthen partnerships with organisations responsible for natural resource management

								Timeline:			
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.1.1	ESM	6.1.1.1.1	Develop partnerships with natural resource management organisations. Work with LLS authorities and Landcare groups to improve natural resource management.	Carry out biodiversity studies in the Walcha LGA Identify and manage areas of significant roadside vegetation. Develop projects that will deliver 'on ground works' eg: urban sustainability projects. Contribute to and monitor LLS Strategic Plans	✓		Addressed in the SoE Report	✓	✓	✓	✓
6.1.2 Promote sustainable development and protection of our natural resources through the planning system											
6.1.2.1	ESM	6.1.2.1.1	Apply Council's Local Environmental Plan and planning controls. Town Planning.	Development is to comply with Land Use Planning Legislation	✓		Each Development Application is assessed under section 4.15 Evaluation of the EP&A Act 1979 taking into consideration relevant planning controls and ensuring compliance.	✓	✓	✓	✓
	ESM	6.1.2.1.2	Carryout Biodiversity Conservation through compliance with the Biodiversity Conservation Act 2016	Full Compliance with the Legislation	✓			✓	✓	✓	✓
	ESM	6.1.2.1.9	Implement environmental planning measures to protect land identified as koala habitat	Environmental planning measures implemented.	✓		Conditions of consent placed on DA's for land identified as koala habitat in accordance with Koala Plan of Management.	✓	✓	✓	✓
6.1.2.2	ESM		Monitor changes to planning legislation.		✓		Participated in NSW DoP Planning Connects6 part Webinar Series.				
6.1.3 Address the impact of climate change on the community											
6.1.3.1	ESM	6.1.3.1.1	Work with organisations to develop and implement programs that will reduce the impact of climate change. Lead and promote the use of fuel efficient, low emissions plant and equipment.						✓	✓	✓
	ESM	6.1.3.1.2	Take advantage of Government subsidies and rebates to make the community more energy efficient.	The number of fact sheets made available to community.	✓			✓	✓	✓	✓
6.1.3.2	ESM		Monitor the Murray Darling Basin Plan and the impact of sustainable diversion limits.								
6.1.3.3	DES	6.1.3.3.1	Assess Council's current carbon footprint Engage consultant to carry out energy efficient audit.						✓	✓	✓
6.1.4 Protect and enhance biodiversity, native vegetation, river and soil health.											
6.1.4.1	DES	6.1.4.1.1	Protect and enhance biodiversity, native vegetation, river and soil health. Maintain the Walcha stormwater system in accordance with the Walcha Stormwater Management Plan.	Annual budget allocation made with regular inspections	✓			✓	✓	✓	✓
	DES	6.1.4.1.2	Review and update the Walcha Stormwater Management Plan.	To be delivered with a suite of updated plans		✓			✓		
	DES	6.1.4.1.3	Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	100% of Council's projects adhere to Council's Roadside Vegetation Policy.	✓		Council recently updated the Roadside Vegetation Policy in February 2017. Council complies with the policy when undertaking projects internally. Additionally, enforcement of the policy occurs when other parties are undertaking works in the road corridor.	✓	✓	✓	✓
	DES	6.1.4.1.3	Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	No Category 1 Environmental incidents under Council's RMCC Contract.	✓		There have been consistent requests regarding the roadside vegetation policy. Since its adoption it has saved much confusion and has clarified the requirements of clearing within Council road reserves.	✓	✓	✓	✓
	DES	6.1.4.1.4	Protect the significant roadside environmental areas.	No disturbance of significant roadside environmental areas.	✓		Significant Roadside Environmental Area signage has been installed where appropriate.	✓	✓	✓	✓
	DES	6.1.4.1.5	Reduce discharge from the Sewerage Treatment Plant into the Apsley River.	Zero effluent discharge into the Apsley River outside storm events.				✓			
	DES	6.1.4.1.6	Maintain soil integrity by implementing Best Practice Erosion and Sediment Controls.	Comply Best Practice Erosion & Sediment Controls.	✓		Staff are trained in relation to erosion and sediment controls during the annual staff induction day.	✓	✓	✓	✓
	ESM			All Development Consent involving construction contain appropriate conditions.	✓			✓	✓	✓	✓

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
	ESM		All development is audited for Compliance during inspections.	✓				✓	✓	✓	✓
	DES	6.1.4.1.7	Maintain aquatic environments by following the criteria set out within the NSW Fisheries Permits.	✓				✓	✓	✓	✓
6.1.5 Engage and support the community to undertake sustainable natural resource management and protect Walcha's natural environment.											
6.1.5.1	ESM	6.1.5.1.1	Engage and support the community to undertake sustainable natural resource management and protect Walcha's natural environment.	✓							
6.1.6 Provide the framework for improvements in efficiency and liveability of a range of compatible land uses and development types.											
6.1.6.1	ESM	6.1.6.1.1	Provide the framework for improvements in efficiency and liveability of a range of compatible land uses and development types.	✓				✓	✓	✓	✓
	DES	6.1.6.1.2	Maintain plant hygiene when operating in and leaving a weed area.	✓			Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓	✓	✓	✓
	DES	6.1.6.1.3	Ensure Council's roadside maintenance program contains weed seed spread.	✓			Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓	✓	✓	✓
	ESM	6.1.6.1.4	Ensure the aims of the Walcha LEP 2012 are adhered to.	✓			All development applications are measure against the controls of the Walcha LEP2012.	✓	✓	✓	✓
	ESM	6.1.6.1.5	Conduct a review of the Walcha LEP 2012 as required.	✓	✓		Walcha LEP 2012 is reviewed and amended as required.	✓	✓	✓	✓
6.1.7 Manage Land Contamination through the planning and development control process											
6.1.7.1	ESM		Identify and investigate land contamination during the environmental planning and assessment process and the integration of any necessary remediation into any redevelopment or rezoning.	✓							
6.1.7.2	ESM		Facilitate and control land remediation through SEPP 55	✓			Consideration is given to contamination issues during all rezoning and devleopment	✓	✓	✓	✓
6.1.7.2	ESM		Facilitate and control land remediation through SEPP 55	✓			Provide information about land contamination on all planning certificates issued under Section 149 of the EP&A Act.	✓	✓	✓	✓



Oxley Highway weed spraying and mulching program.



6.2 Solid waste will be managed in a sustainable manner with a continuing reduction in waste generation and disposal to landfill												
6.2.1 Develop and promote programs that increase the participation of the community in recycling and reducing waste going to landfill												
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21	
6.2.1.1	Develop and promote programs that increase the participation of the community in recycling.	SMWWS	6.2.1.1.1	Advertise options for recycling.	The number of promotional articles published.	✓		✓	✓	✓	✓	
		SMWWS	6.2.1.1.2	Reduce household waste being disposed in public rest areas.	Complete investigation and implement signage and infrastructure.	✓	✓		✓			
		SMWWS	6.2.1.1.3	Educate residents on ways to recycle.	The weight of material recycled.		✓	✓	✓	✓	✓	
6.2.1.2	Capture more recyclables from rural properties.	SMWWS	6.2.1.2.1	Implement actions that capture more recyclables.	The weight of material recycled.		✓	✓	✓	✓	✓	
6.2.1.3	Participate in container deposit scheme	SMWWS					✓		✓			
6.2.2 Implement alternate and affordable processes that reduce waste going to landfill												
6.2.2.1	Implement processes that reduce waste going to landfill.	SMWWS	6.2.2.1.1	Identify and investigate process options.	Completion of Waste Management Strategy.			✓	✓			
6.2.3 Monitor and oppose any move to apply the Waste and Environment Levy on the Walcha Local Government Area												
6.2.3.1	Monitor the decisions of the NSW State Government relating to the Levy.	SMWWS			-		✓					
6.2.4 Manage solid waste in an efficient, affordable and sustainable manner												
6.2.4.1	Prepare a waste management strategy for solid waste that includes all landfill sites.	SMWWS	6.2.4.1.1	Review the waste management strategy.	The Strategy is developed.			✓	✓			
6.2.4.2	Participate actively in regional waste forums.	SMWWS	6.2.4.2.1	Participate in the Northern Inland Regional Waste Group.	The number of meetings attended.			✓	✓	✓	✓	

6.3 Water supply and sewerage services will be physically and environmentally sensitive													
6.3.1 Implement the recommendations of the Integrated Water Cycle Management Strategy and other water and sewer management plans													
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21		
6.3.1.1 Implement the recommendations of the Integrated Water Cycle Management Strategy.	SMWWS	6.3.1.1.1	Update the yield study to include the Apsley River catchment	The study is completed.			Apsley Rive feasibility study complete, town water not to include Apsley River source at this time. Complete.	✓					
	SMWWS	6.3.1.1.2	Prepare a demand management plan.	The Plan is completed and adopted by Council.				✓					
	SMWWS	6.3.1.1.3	Review the drought management plan.	The Plan is reviewed.			DPM updated October 2018.	✓		✓			
	SMWWS	6.3.1.1.4	Review the water quality management plan annually.	The Plan is reviewed annually.			Complete for 2018/19.	✓	✓	✓	✓		
6.3.1.2 Implement measures to better quantify and mitigate unaccounted water losses.	SMWWS	6.3.1.2.1	Continue the replacement of old water meters.	100% of old meters are replaced.		✓	Ongoing	✓	✓	✓	✓		
6.3.1.3 Maintain the water supply system as per the Water Asset Management Plan.	SMWWS	6.3.1.3.1	Renewal & Upgrade Works – Sandfill media replacement, Drought Management Plan, WTP Automation	Truckwash upgrade. Water Meter Renewals Water Main Renewals Sand filter media replacement.			Ongoing	✓	✓	✓	✓		
	SMWWS	6.3.1.3.2	Maintain the water supply system as per the Water Asset Management Plan.	The condition of the water supply system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.				✓	✓	✓	✓		
	SMWWS	6.3.1.3.3	Review and update the Water Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.				✓		✓			
	SMWWS	6.3.1.3.4	Undertake Apsley Dam Feasibility Study	Completion of Feasibility Study.	✓			The Apsley River Feasibility Study is complete, Council is now progressing with a 300ML Off Stream Storage located adjacent to the Macdonald River.	✓				
6.3.1.4 Maintain the sewerage system as per the Sewerage Asset Management Plan.	SMWWS	6.3.1.4.1	Maintain the sewerage system as per the Sewerage Asset Management Plan.	The condition of the sewerage system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.		✓	Ongoing - Formalisation of STP SOPs needed.	✓	✓	✓	✓		
	SMWWS	6.3.1.4.2	Review and update the Sewerage Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.				✓					
6.3.1.5 Manage the water supply service in accordance with the Water Strategic Business Plan.	SMWWS	6.3.1.5.1	Operate the water supply service as per the Water Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.		✓		✓	✓	✓	✓		
	SMWWS	6.3.1.5.2	Reduce the annual cost of pumping water.	The cost of pumping water.				✓	✓	✓	✓		
6.3.1.6 Manage the sewerage service in accordance with the Sewer Strategic Business Plan.	SMWWS	6.3.1.6.1	Operate the sewerage service as per the Sewer Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.				✓	✓	✓	✓		
	SMWWS	6.3.1.6.2	Find a commercial use for effluent and sludge.	The value of effluent and sludge used.			EOI's still to be investigated further.	✓	✓				
	SMWWS	6.3.1.6.3	Reduce the volume of effluent discharged into the Apsley River by the completion of Sewerage Treatment Plant Upgrade.	The volume of effluent discharged into the Apsley River.			Suitable third party for use of recycled water was not identified during Stage 1 of STP Upgrade Project.	✓	✓				
6.3.2 Provide additional off creek storage capacity to drought proof Walcha while minimising the impact of water extraction from the Macdonald River													
6.3.2.1 Provide additional off creek storage.	SMWWS	6.3.2.1.1	Investigate suitable sites for additional off creek storage reservoirs.	Sites are identified and investigated.			The Apsley River Feasibility Study is complete, Council is now progressing with a 300ML Off Stream Storage located adjacent to the Macdonald River	✓	✓				
6.3.3 Identify possible new water sources													
6.3.3.1 Find water sources other than Macdonald River.	SMWWS												
6.3.4.1 Promote water use efficiency and water saving.	SMWWS			The number of promotional programs developed and delivered.			Weekly Water Matters community advertisement with average usage L/person/day and water restriction level target, plus weekly water saving tip. Water saving posters and stickers used for promotion.	✓	✓				

6.4 Walcha will increase the use and production of renewable energy												
6.4.1 Establish (with partners) alternate renewable energy supplies that will exceed the energy needs of our community												
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21	
6.4.1.1	GM	6.4.1.1.2	Support individuals and groups that setup renewable energy systems.	The number of renewable energy systems established.	✓			✓	✓	✓	✓	
6.5 Agricultural activities will be environmentally sustainable												
6.5.1 Protect and promote farming practices using the principles of ecologically sustainable development												
6.5.1.1	ESM			The number of partnerships established.		✓						
6.6 The character of Walcha and its surrounding villages will be maintained while protecting the productivity of our rural land												
6.6.1 Maintain the character of the Walcha Local Government Area through orderly development of the natural and built environment												
6.6.1.1	ESM			100% compliance during construction inspections.	✓							
	ESM	6.6.1.1.1	Building Control - Ensure development complies with codes, regulations and policies.		✓			✓	✓	✓	✓	
	ESM	6.6.1.1.2	Development Control - Ensure development complies with the Local Environmental Plan and other planning legislation.		✓			✓	✓	✓	✓	
	ESM	6.6.1.1.3	Investigate reports of illegal building works.		✓			✓	✓	✓	✓	
6.6.2 Ensure that sufficient land is available to meet the demand for appropriate land uses												
6.6.2.1	ESM	6.6.2.1.1	Provide housing and employment land data to the DoP&E to assist in preparation of the NENW Land Monitor Report	Service provision and infrastructure investment meet the needs of the LGA.	✓			✓	✓	✓	✓	
6.6.3 Prevent agricultural land from being developed in ways that reduce its productivity												
6.6.3.1	ESM	6.6.3.1.1	Ensure the Local Environmental Plan complements the LLS Strategic Land Use Plan.	Take LLS Strategic Land Use Plan into consideration when assessing Development Applications.	✓			✓	✓	✓	✓	
6.6.4 Enhance the Walcha Local Government Area so that it continues to be an attractive place to live, work and visit												
6.6.4.1	DES	6.6.4.1.1	Maintain parks and gardens as per the Parks Asset Management Plan	The condition of the parks meet the adopted targets.	✓			✓	✓	✓	✓	
	DES	6.6.4.1.2	Review and update the Parks Asset Management Plan.			✓	IN PROGRESS - Asset Management Plan is to be reviewed alongside all other asset classes.		✓			
	DES	6.6.4.1.3	Enhance the facilities at, and the use of, Council's Parks ensuring equipment is inclusive.	Improve parks facilities.		✓		✓		✓		
6.6.4.2	DES	6.6.4.2.1	Maintain streetscapes and street trees as per the Management Plan	The condition of the streetscape meets the adopted targets.	✓			✓	✓	✓	✓	
	DES	6.6.4.2.2	Prepare the Streetscape Management Plan	The Plan is created, updated and adopted.					✓			
6.6.4.3	ESM	6.6.4.3.1	Investigate reports of activities that impact negatively on residential amenity.		✓			✓	✓	✓	✓	

Keeping People Safe

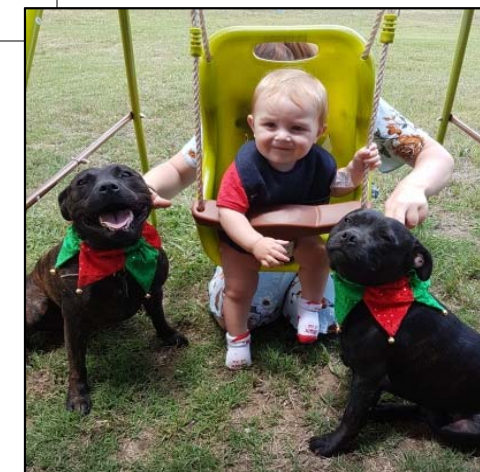
7.1 Police stations and staff numbers will be provided to effectively control and reduce crime and antisocial behaviour and to keep our community safe

7.1.1 Lobby to ensure that the existing number of police stations is maintained and that they are staffed with fully active officers

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
7.1.1.1 Maintain local police availability.	GM	7.1.1.1.1	Monitor the availability of Police to meet the community needs.	Representation is made to the local member.	✓		Ongoing	✓	✓	✓	✓
	GM	7.1.1.1.2	Encourage the community to report and record all incidents.	A media package is developed and delivered.				✓	✓	✓	✓
7.1.2 Minimise crime and antisocial behaviour											
7.1.2.1 Implement and deliver programs and actions that support Police efforts to reduce crime and antisocial behaviour.	GM	7.1.2.1.1	Encourage and support the work of the Community Consultative Committee and Police activity where requested and appropriate.	-	✓			✓	✓	✓	✓
7.1.2.2 Utilise the Crime Prevention through Environmental Design (CPTED) Strategy to reduce preventable risk before development is approved.	ESM	7.1.2.2.1	Develop consultation protocol between Walcha Council and the NSW Police (Oxley Local Area Command) for development types for which a formal crime risk assessment should be undertaken.	A MOU is implemented.	✓			✓			
	ESM	7.1.2.2.2	Routinely assess development application proposals for crime risk	All developments are assessed against the CPTED Strategy and referred to NSW Police where applicable.	✓		Where relevant as specified in the MOU	✓	✓	✓	✓
7.2 Emergency services will be provided to ensure the safety of our community and visitors											
7.2.1 Maintain viable and state-of-the-art emergency services in Walcha capable of adequately dealing with local needs											
7.2.1.1 Provide support for local emergency services and develop efficient and well equipped rural fire brigades.	GM	7.2.1.1.1	Ensure that rural fire service brigades are adequately equipped.	A survey to determine brigade needs is completed.	✓			✓	✓	✓	✓
	GM	7.2.1.1.2	Support the urban fire brigade.	-	✓			✓	✓	✓	✓
	GM	7.2.1.1.3	Help to bring about the construction of a new fire station for the NSWFB in Walcha.						✓		
	GM	7.2.1.1.4	Support State Emergency Services.	-	✓			✓	✓	✓	✓
	GM	7.2.1.1.5	Carry out adequate fuel management operations.					✓	✓	✓	✓
	GM	7.2.1.1.6	Monitor the NE Zone Bush Fire Management Plan	The Service Agreement is reviewed biannually.						✓	
7.2.1.2 Help rural landholders identify their properties.	DES	7.2.1.2.1	Support and promote the installation of rural addressing.	Installed within three months of application. Advertised annually.	✓		Rural addressing continues to be popular amongst landholders	✓	✓	✓	✓
7.2.1.3 Provide local emergency management.	DES	7.2.1.3.1	Participate in the Local Emergency Management Committee.	Participation in the Local Emergency Committee and contributions to the relevant plans.	✓		Participations occurs when appropriate and when time permits.	✓	✓	✓	✓
7.2.3 Develop and promote responsible ownership of animals											
7.2.3.1 Promote responsible pet ownership.	ESM	7.2.3.1.1	Administer the companion animal legislation.	Prompt response to complaints.	✓			✓	✓	✓	✓
	ESM	7.2.3.1.2	Promote the desexing of domestic animals not used for breeding purposes.	The number of animals desexed.	✓			✓	✓	✓	✓
	ESM	7.2.3.1.3	Review and update the Companion Animal Management Plan			✓			✓		✓
7.2.3.2 Keep stray animals and stock from public places.	ESM	7.2.3.2.1	Operate and maintain the Walcha Council Pound.	The number of animals impounded.	✓			✓	✓	✓	✓



Responsible Pet Ownership



Better Government

8.1 Walcha Council will exemplify good leadership, mutual respect and trust by being inclusive, ensuring open information and communication and encouraging active participation at all levels

8.1.1 Councillors will exhibit leadership on Council and regional committees as well as in community organisations

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
8.1.1.1	GM	Provide the opportunity for the community to have input via Council committees.	Frequency of 355 Committee Meetings.	✓				✓	✓	✓	✓
8.1.1.2	GM	8.1.1.2.1 Use public forums, surveys, newsletters, social media and advisory committees.	Frequency of communications issued.	✓			Mayoral column bi monthly and Regional Meetings held throughout the area annually.	✓	✓	✓	✓
	GM	8.1.1.2.2 Create 355 committees as the need arises.		✓			Aboriginal Advisory Committee	✓	✓	✓	✓
8.1.1.3	GM	8.1.1.3.1 Train, support and assist Councillors to make the best decisions.	Provide appropriate training for Councillors.				The number of courses provided.	✓	✓	✓	✓
8.1.1.4	GM	Carry out community consultation to inform the level of service and associated asset management plans.									
8.1.1.5	GM	8.1.1.5.1 Ensure the community is well informed of Council's work.	Prepare, distribute and explain an informative and easily understood Annual Report.	-				✓	✓	✓	✓
	GM	8.1.1.5.2 Liaise regularly with the media and issue media releases.	Accurate and timely media releases issued.	✓				✓	✓	✓	✓
	GM	8.1.1.5.3 Hold annual, well publicised regional meetings at times that best suit the community.		✓				✓	✓	✓	✓
	GM	8.1.1.5.4 Issue regular newsletters.	Newsletters are issued.	✓			Mayoral Column	✓	✓	✓	✓
	GM	8.1.1.5.5 Involve the community in the review of the Strategic Plan and all its supporting plans.		✓				✓	✓	✓	✓
	GM	8.1.1.5.6 Ensure Council website is regularly updated		✓				✓	✓	✓	✓
	GM	8.1.1.5.7 Ensure Council website is accessible to people with a disability		-					✓		
8.1.1.6	GM	Actively participate in the activities of the Namoi Joint Organisation of Councils.									
8.1.2		Provide a framework for the efficient and effective administration of Council									
8.1.2.1	GM	8.1.2.1.1 Provide high quality support and assistance to Council and Councillors.	Keep Councillors aware of issues affecting local government.	-				✓	✓	✓	✓
8.1.2.2	GM	Administer Council's operations so that they are compliant with legislation and industry best practice.									
8.1.2.3	HRM	8.1.2.3.1 Provide high quality human resources commensurate with Council's needs.	Manage Council's human resources in accordance with the Workforce Management Plan.	✓				✓	✓	✓	✓
	HRM	8.1.2.3.2 Review the Workforce Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓				✓			
	HRM	8.1.2.3.3 Comply with the Local Government State Award.	Active Staff Consultative Committee, Administer Council Policies and Salary System	✓				✓	✓	✓	✓
	HRM	8.1.2.3.4 Provide a safe and healthy workplace.		✓				✓	✓	✓	✓
	HRM	8.1.2.3.5 Provide training and professional development opportunities.		✓				✓	✓	✓	✓
8.1.2.4	GM	8.1.2.4.1 Conduct a Corporate re-branding project	Conduct a Corporate re-branding project				Project completed.		✓		
8.1.2.5	GM	8.1.2.5.1 Negotiate a performance agreement with the General Manager	The Staff Committee conduct an annual performance review in accordance with agreed performance agreement.	✓				✓	✓	✓	✓
8.1.2.6	GM	8.1.2.6.1 Create a Councillor performance assessment framework.	Conduct a performance assessment of Councillors.						✓		

8.2 Council rate funding for local government projects will be supplemented by income generated from other sources													
8.2.1 Maintain a stable and secure financial structure for Council													
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21		
8.2.1.1	Maximise Council's revenue base.	GM		The financial ratios are satisfactory.	✓			✓	✓	✓	✓		
		GM	8.2.1.1.1	General Purpose Revenue.	✓			✓	✓	✓	✓		
8.2.1.2	Income from Other Sources	GM	8.2.1.2.1	Private Works	✓			✓	✓	✓	✓		
		GM	8.2.1.2.3	Heavy Vehicle Inspection Service (HVIS)	✓			✓	✓	✓	✓		
		GM	8.2.1.2.4	Property Leases	✓			✓	✓	✓	✓		
		GM	8.2.1.2.5	Truck Wash Bay	✓			✓	✓	✓	✓		
		GM	8.2.1.2.6	Investigate the development of an investment portfolio.			Investigation complete.		✓				
8.2.1.3	Ensure Council's financial practises comply with statutory and industry standards.	GM		The financial ratios are satisfactory.	✓								
8.2.2 Encourage and support entrepreneurial activities													
8.2.2.1	Seek contract work.	GM		The value of private works.									
8.2.2.2	Develop in-house training expertise to train Council staff.	GM	8.2.2.2.1	Identify training that could be delivered in-house.	✓								
8.2.2.3	Coordinate regional training of staff for other local governments.	GM		The number of courses held.									
8.2.3 Identify surplus Council owned assets for development or possible sale to be invested in infrastructure reserve.													
8.2.3.1	Identify surplus Council owned assets for development or possible sale to be invested in infrastructure reserve.	GM		The number of assets identified and sold.					✓				
8.2.4 Maintain and improve Council owned building and land assets.													
8.2.4.1	Maintain and improve Council owned building and land assets.	ESM	8.2.4.1.1	Update, review and adhere to the Building Assessment Management Plan			Building Asset Management Plan is implemented and complied with.		✓				
8.2.5 Involve the community in the identification of infrastructure projects.													
8.2.5.1	Involve the community in the identification of infrastructure projects.	GM											
8.3 The boundaries of the Walcha Local Government Area will be modified to reflect existing and developing communities of interest													
8.3.1 Modify the boundaries of the Walcha Local Government Area to reflect existing and developing communities of interest.													
8.3.1.1	Modify the boundaries of the Walcha Local Government Area to reflect existing and developing communities of interest.	GM							✓				

Responsible Officer Legend:
 GM = General Manager
 ESM = Environmental Services Manager
 DES = Director - Engineering Services
 CSM = Community Services Manager
 HRM = Human Resources Manager
 SMWWS = Snr Manager Water, Sewer & Waste



**Walcha Council Staff
in Training**