



# **Achievement of the Delivery Program 2020 – 2021**

## **for the Year Ending June 2021**

## Transport

### 1.1 Walcha will be serviced by integrated and efficient transport network

#### 1.1.1 Develop and maintain a safe and efficient local road and bridge network.

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 December 2020 if needed	2017/18	2018/19	2019/20	2020/21	
<b>1.1.1.1 Maintain local roads as per the Road Asset Management Plan.</b>	DI	1.1.1.1.1	Roads Urban Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction		✓			✓	✓	✓	
	DI	1.1.1.1.2	Roads Sealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction		✓			✓	✓	✓	
	DI	1.1.1.1.3	Roads Unsealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction		✓			✓	✓	✓	
	DI	1.1.1.1.4	Review and update the Road Asset Management Plan. The Plan is reviewed, updated and adopted by Council.				✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan review deferred until 2021 – 2022.	✓	✓		✓
	DI	1.1.1.1.5	Review the Ramps Policy	Policy reviewed, adopted and implemented.	✓	✓		Policy is planned to be reviewed again in 2021 to incorporate further amendments	✓			✓
<b>1.1.1.2 Maintain local bridges as per the Bridge Asset Management Plan.</b>	DI	1.1.1.2.1	Bridges Urban Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the		✓	✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan		✓	✓	✓
	DI	1.1.1.2.2	Bridges Sealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the		✓	✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan		✓	✓	✓
	DI	1.1.1.2.3	Bridges Unsealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges does meet the adopted targets. The level of community satisfaction		✓	✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan		✓	✓	✓
	DI	1.1.1.2.4	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.			✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan review deferred until 2021 – 2022.	✓	✓		✓
<b>1.1.1.3 Seal sections of gravel road adjacent to houses to suppress dust problems.</b>	DI	1.1.1.3.1	Dust Suppression Program - Implement as per the Road Asset Management Plan.	Kilometres completed	✓			Two property frontages completed to date or approximately 400m	✓	✓	✓	✓
<b>1.1.1.4 Develop and operate quarries for the supply of road building materials.</b>	DI	1.1.1.4.1	Prepare a Business Plan for the operation of Council managed quarries.	The Business Plan is completed.			✓	Business plans deferred until draft Quarry Management Plans are completed to identify		✓		✓
	DI	1.1.1.4.2	Review quarry management plans.	The management plans are reviewed annually.	✓			Development of updated Quarry Management Plans underway to ensure Council complies with current		✓		✓
	DI	1.1.1.4.3	Investigate potential new sources of suitable gravel and aggregate.	Feasibility of new sources based on the cost per tonne to produce gravel and the cost per tonne kilometre to			✓	Deferred until the Quarry Management Plans for the existing sites is completed first		✓	✓	
	DI	1.1.1.4.4	Operate quarries in accordance with mining and environmental requirements.	The operation of quarries complies with mining and environmental requirements as determined by external audit.		✓		Development of updated Quarry Management Plans underway to ensure Council complies with current relevant legislation	✓	✓	✓	✓
	DI	1.1.1.4.5	Control the spread of noxious weeds from quarries and borrow sites.	The number of incidents where noxious weed infestation can be directly linked to the movement of		✓			✓	✓	✓	✓
<b>1.1.1.5 Carry out road safety audits on local and regional roads and erect and maintain appropriate signs that comply with Australian Standards.</b>	DI	1.1.1.5.1	Provide traffic facilities.	The entire road network is inspected and defects recorded in Maintenance Defect Register monthly.	✓			Maintenance Defect Register is now stored on REFLECT system	✓	✓	✓	✓
<b>1.1.2 Maintain safe and efficient regional and state road links to, from and through the Walcha Local Government Area</b>												
<b>1.1.2.1 Maintain regional roads as per the Road Asset Management Plan.</b>	DI	1.1.2.1.1	Roads Urban Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction		✓				✓	✓	✓
	DI	1.1.2.1.2	Roads Sealed Rural Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction		✓				✓	✓	✓
	DI	1.1.2.1.3	Review and update the Road Asset Management Plan. The Plan is reviewed, updated and adopted by Council.				✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan review deferred until 2021 – 2022.	✓			✓
<b>1.1.2.2 Maintain regional bridges as per the Bridge Asset Management Plan.</b>	DI	1.1.2.2.1	Bridges Sealed Rural Regional - Maintain as per the Bridge Asset Management Plan.	The condition of the bridges on regional roads meets the adopted targets. The number of complaints received. The level of community satisfaction with the bridges.		✓			✓			✓
	DI	1.1.2.2.2	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.			✓	GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan review deferred until 2021 – 2022.	✓			✓

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ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
1.1.2.3	DI	1.1.2.3.1	Maintain State roads.	A satisfactory performance report is received from the Transport NSW each year.	✓		Walcha Council is transitioning from acting when instructed by the RMS, to taking more of a lead role in supporting the direction of the Oxley Highway. This has resulted in more projects and the RMS being more satisfied with performance. Contractor performance reports issued by Transport for NSW, are always positive.	✓	✓	✓	✓
	DI	1.1.2.4.2	Lobby the NSW Government for supplementary funding to upgrade and maintain regional roads.	The level of additional funding received.	✓		\$12M in funding sourced for the Thunderbolts Way Strategy with over 5km of road rehabilitation already completed and a further \$6M of works scheduled for completion.	✓	✓	✓	✓
<b>1.1.3 Maintain and increase the rail passenger service and the use of rail for freight</b>											
1.1.3.1	GM			The rail passenger service is retained and is competitively priced.	✓		Rail service still running and no significant price fluctuations have occurred	✓	✓	✓	✓
<b>1.1.4 Maintain and improve the standard and competitiveness of our regional air services</b>											
1.1.4.1	GM	1.1.4.1.1	Participate in relevant regional forums.	Participation in relevant regional forums.		✓	Transport and connectivity discussed with Namoi Unlimited.	✓	✓	✓	✓
1.1.4.2	DI	1.1.4.2.1	Develop an Aerodrome Management Plan.	Adopted Aerodrome Management Plan	✓		Aerodrome Management Plan completed and agreement to operate the aerodrome for a 4 year term has been made with Walcha Aero Club Inc.			✓	✓
<b>1.1.5 Improve community and public transport</b>											
1.1.5.1	DI	1.1.5.1.1	Review existing services and needs.	Conduct a bi-annual public forum.	✓		Council has not held any bi-annual forums. However community engagement has been completed through a community survey.	✓		✓	
	DI	1.1.5.1.2	Develop, implement and review an action plan.	The views of all stakeholders are obtained and documented.		✓	Deferred.		✓		✓
	DCT	1.1.5.1.3	Investigate and review public transport facilities.	The Review is conducted.		✓	Review of Community transport operations was conducted and different days have been introduced. Regular clients were consulted prior to changes being made.		✓		✓
1.1.5.2	DCT	1.1.5.2.1	Research existing services.	A comprehensive list of existing service has been prepared and is kept updated.	✓		Brochures exist for existing services, and is also included in the client handbook. Signage will be updated.		✓		✓
<b>1.1.6 Provide and maintain facilities for the safe movement of pedestrian and cycle traffic.</b>											
1.1.6.1	DI	1.1.6.1.1	Operate and maintain appropriate street lighting.	-	✓			✓	✓	✓	✓
1.1.6.2	DI	1.1.6.2.1	Prepare a PAMP in consultation with community stakeholders	The plan is developed and implemented.		✓	Works commenced with construction of disabled parking complete early 2020. PAMP deferred until funding can be secured		✓		
	DI	1.1.6.2.2	Source funding and implement plan as funding becomes available.	The value of funding secured.	✓		\$500,000 of grant funding secured to extend the existing pathway network from Walcha Central School to John Oxley Oval. Work to be completed in 2021		✓	✓	✓
	DI	1.1.6.2.3	Review and update the Plan.	The Footpath and Cycleway Asset Management Plan is reviewed and updated to include PAMP projects.		✓	Deferred awaiting funding		✓		
	DI	1.1.6.2.4	Investigate the expansion of street lighting to include footpath and cycleways along levee banks and Middle Street Bridge	Investigation complete	✓		Investigation complete and funding secured. Project Dign commenced. Project funded through Stronger Country Communities Fund Round 3			✓	
1.1.6.3	DI	1.1.6.3.1	Maintain footpaths and cycleways as per the Roads Asset Management Plan with reference to the DIAP.	The condition of the footpaths and cycleways meets the adopted targets. The level of community satisfaction with the condition.		✓	\$500K for the extension of the existing pathway network from Walcha Central School to John Oxley Oval.	✓	✓	✓	✓
	DI	1.1.6.3.2	Review and update the Streetscape Upgrade Program.	The Plan is reviewed, updated and adopted by Council.		✓	Individual projects are being presented to Council for adoption. However overall upgrade program still requires review.	✓	✓	✓	✓

## Business and Jobs

### 2.1 Commercial and tourist development will be promoted and encouraged to grow in harmony with the natural environment, to take maximum advantage of commercial opportunities and increase local employment

#### 2.1.1 Maintain and improve the appearance of Walcha Local Government Area to increase tourist and commercial activity.

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>2.1.1.1</b>		<b>Maintain public toilets as per the Building Asset Management Plan.</b>	The condition rating of facilities meets the adopted targets.				Public toilets continue to be maintained daily and Council regularly receives positive feedback.	✓	✓	✓	✓
	DED	2.1.1.1.1 Maintain public toilets as per the Buildings Asset Management Plan.	The condition of the public toilets meets the adopted targets. The level of community satisfaction with the condition.		✓		Upgraded Lions park toilets are complete. New toilet facility installed at Nowendoc.	✓	✓	✓	✓
<b>2.1.2</b>		<b>Develop and market tourism products targeting identified markets.</b>									
<b>2.1.2.2</b>	GM	2.1.2.2.1 Partner with NSW Government to increase visitation to State and national parks.	Work with government agencies that manage and market State and national parks.		✓		National Parks represented on Tourism 355 committee supported by successful recent grant applications	✓	✓	✓	✓
<b>2.1.3</b>		<b>Develop activities that encourage increased visitation frequency and stay length.</b>									
<b>2.1.3.1</b>	GM	2.1.3.1.1 Develop ways to keep tourers in Walcha for longer.	Investigate ways to encourage tourists to spend longer in Walcha.		✓		Development of new events and opportunities for visitors to extend their stay eg: Motorcycle related events, paddock to plate.	✓	✓	✓	✓
<b>2.1.4</b>		<b>Assist, support and encourage the establishment and/or expansion of local businesses.</b>									
<b>2.1.4.3</b>	GM	2.1.4.3.1 Support local businesses located within the Walcha Local Government Area.	Support local businesses as opportunities arise		✓		ongoing support provided	✓	✓	✓	✓
<b>2.1.6</b>		<b>Develop an environment that will attract technology or internet based industry to come to Walcha.</b>									
<b>2.1.6.1</b>	GM	2.1.6.1.1 Attract technology and internet based industries	Consult with relevant stakeholders			✓	Deferred			✓	✓
	GM	2.1.6.1.2	Investigate the feasibility of attracting internet based industries to Walcha.			✓	Deferred			✓	✓
	GM	2.1.6.2.2	Assist businesses as needs are identified.		✓		NBN installed.	✓	✓	✓	✓
<b>2.1.6.3</b>	GM	2.1.6.3.1 Maximise mobile phone network coverage reliability and speed	Lobby Government and telecommunications provider for increased level of service.		✓		Continuously lobbying for better communications. Continued lobbying and application for improved mobile services leading to increased mobile towers across the region.	✓	✓	✓	✓
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>2.1.7</b>		<b>Provide the services that appeals to "young" workers e.g.: childcare, medical, housing, sporting facilities and parks.</b>									
<b>2.1.7.1</b>	DCT	2.1.7.1.1 Facilitate after school and vocational care services.	Advertise the facilities that are available.	✓			Preschool extended hours has been maintained and possible changes being workshopped with working group	✓	✓	✓	✓
	DCT	2.1.7.1.2	Determine future after school and vocational care needs		✓		Child Care survey completed, and working group formed to review responses and forward action plan. Discussions started with school for before & after school care , however COVID has complicated this process.	✓		✓	✓

## Health

### 3.1 Health Services and facilities will be provided and where appropriate managed locally to meet the needs of the community.

#### 3.1.1 Maintain a viable, state-of-the-art Multi Purpose Service in Walcha

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
3.1.1.1 Support the Walcha Multi Purpose Service.	GM		The Walcha Multi Purpose Centre is maintaining or increasing service levels.	✓							
3.1.1.2 Support the Local Health Committee	GM	3.1.1.2.1 Ensure that Walcha is well represented on the Committee by both local government and community	The Committee is active with Local Government and the Walcha Community well represented.	✓			Mayor is a Committee Member.	✓	✓	✓	✓
<b>3.1.2 Reinstate and maintain the blood donor collection facility in Walcha</b>											
<b>3.1.3 Maintain the Laverty Pathology Service in Walcha</b>											
3.1.3.1 Monitor the services existence.	DED		The service is maintained.	✓			Service is open four days per week from 7:00am-12:00pm	✓	✓	✓	✓
<b>3.1.4 Provide general practitioners and allied health workers commensurate with the community's need</b>											
3.1.4.1 Support the process to attract appropriate medical and allied health workers to work in Walcha.	DED	3.1.4.1.1 Support strategies to attract and retain medical and other health workers to work in Walcha.	Adequate doctors with VMO rights and other health professionals are available.	✓			Adequate Doctors are available within our community.	✓	✓	✓	✓
<b>3.1.5 Ensure adequate transport is provided for community members to access local, regional and State services</b>											
3.1.5.1 Provide transport to access health services.	DCT	3.1.5.1.1 Support regional health transport services.	Westpac Helicopter donation			✓	We are unable to use our funding for donations.	✓	✓	✓	✓
	DCT	3.1.5.1.2 Support and coordinate local health transport services.	The Customer Satisfaction Survey is completed and reported to Council.	✓			Funding can only be used to transport eligible clients. Surveys are completed on a regular basis for reporting obligations	✓	✓	✓	✓
<b>3.2 The public health and well being of the community will be protected and enhanced.</b>											
<b>3.2.1 Foster preventative health systems and activities that promote physical, mental and social health</b>											
3.2.1.1 Work with the schools and other interested community organisations to deliver mental and other health programs.	DED	3.2.1.1.1 Assist with the transport of the Life Education Van.	The van is transported in accordance with the schedule	✓			Ongoing - Council support the transport of the Life Education Van every year.	✓	✓	✓	✓
	DED	3.2.1.1.2 Pay Life Education access fees for all school students in the Walcha Local Government Area and attending Niangala Public School.	The fees are provided for in the Budget.	✓			Ongoing - Council provide a budget for these fees annually.	✓	✓	✓	✓
	DED	3.2.1.1.3 Partner with other stakeholders in delivering community health promotion events.		✓			Council very active in assisting with drought mental health programs	✓	✓	✓	✓
3.2.1.2 Monitor the availability of appropriate preventative health services in Walcha.	DED	3.2.1.2.1 Continually review available services in Walcha.	A survey is prepared, circulated, completed and analysed.			✓	Work deferred to be included in holistic community consultation in FY21 as appropriate	✓	✓	✓	✓
3.2.1.3 Safeguard public health.	DED	3.2.1.3.1 Inspect sites where activities may have an adverse impact on public health.	The number and frequency of inspections carried out.		✓		Regular food premises inspections conducted, currently preparing for implementation of OSSM strategy.	✓	✓	✓	✓
<b>3.2.2 Promote the benefits of, and provide opportunities for, all children to be immunized</b>											
3.2.2.1 Provide immunization services for children.	DED	3.2.2.1.1 Conduct immunisation clinics.	The number of immunisations.	✓			WCHC within HNE Health at Walcha MPS conduct and manage immunisations	✓	✓	✓	✓
	DED	3.2.2.1.2 Promote the benefits of immunisation.	The number of promotional programs.			✓	WCHC within HNE Health at Walcha MPS left to promote immunisation benefits	✓	✓	✓	✓
<b>3.2.3 Maintain the availability and quality of water for use in rural areas</b>											
3.2.3.1 Control development that may have an impact on water quality in rural areas.	DED	3.2.3.1.1 Through the development process impose relevant development conditions	No breaches.	✓			Conditioned, on consent and inspected during construction for compliance.	✓	✓	✓	✓
<b>3.2.4 Ensure that the disposal of liquid waste in rural areas is carried out in a healthy manner without negative environmental impact</b>											
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
3.2.4.1 Develop and implement onsite sewage management strategies.	DED	3.2.4.1.1 Administer government regulations relating to on-site sewage management systems.	The number of systems administered.		✓		Council ensure that all new and upgraded on-site waste disposal systems are inspected by Council.	✓	✓	✓	✓
3.2.4.1 Develop and implement onsite sewage management strategies.	DED	3.2.4.1.1 Administer government regulations relating to on-site sewage management systems.	Complete Audit on high risk rural properties in Macdonald River catchment		✓		Resources have limited Council's ability to complete the full strategy in this area.	✓	✓	✓	✓
<b>3.2.5 Maintain cemeteries in accordance with the community's needs and expectations</b>											
3.2.5.1 Manage the cemeteries in accordance with the Cemeteries Management Plan.	DI	3.2.5.1.1 Maintain and operate cemeteries as per the Cemeteries Management Plan.	The service provided meets the adopted levels. The level of community satisfaction.	✓				✓	✓	✓	✓
	DI	3.2.5.1.2 Review and update the Cemeteries Management Plan. The Plan is reviewed, updated and adopted by Council.			✓		Cemeteries are maintained in accordance with past service levels. The development of cemetery management plan has commenced.		✓	✓	✓

## Education and Training

### 4.1 Education and training opportunities will be provided that deliver the skills and knowledge needed to advance the community.

#### 4.1.1 Provide quality and accessible preschool and early intervention facilities for children in a safe and supportive environment

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
4.1.1.1 Operate and maintain the Walcha Preschool as per the Preschool Management Plan.	DCT	4.1.1.1.1 Operate and maintain the Preschool as per the Preschool Management Plan.	The service provided meets the adopted levels. The level of parent satisfaction. The number and children using the service.	✓			New preschool building completed November 2020. National Quality Standard Assessment rating - meeting this standard. Operating at near capacity levels. Additional funding allow for 2 days of free preschool for 4yo children.	✓	✓	✓	✓
	DCT	4.1.1.1.2 Review and update the Plan	Plans updated annually and adopted by Council			✓	Due to be updated. All work deferred to FY21		✓		✓
4.1.2 Ensure access to education for all children in outlying villages											
4.1.2.1 Lobby staffing numbers and transport subsidies are maintained for small schools	GM			✓			Continues to be achieved and maintained each year.				
4.1.2.2 Lobby that school bus routes encourage attendance at small schools.	GM	4.1.2.1.1 Lobby bus services to ensure appropriate routes	Small schools operating.	✓			Bus service continues to provide services that cater for this. Funding for 2 years operation.	✓	✓	✓	✓
4.1.2.3 Lobby for school bus routes to encourage attendance for all schools for K-12	GM		All schools operating.	✓				✓	✓	✓	✓
4.1.3 Support education, training and employment programs for trainees and apprentices and adult education											
4.1.3.1 Support employment programs for trainees and apprentices and adult education.	GM		Council maintain 2 work placed trainees at all times.	✓			Council has been active in hosting school based trainees and also hosts school children for work experience.	✓	✓	✓	✓
4.1.4 Provide financial incentives for local children who study and work locally in an area of identified skill shortage for an agreed number of years											
4.1.4.1 Provide financial incentives for local children.	GM	4.1.4.1.1 Identify areas of local skill shortage.	The areas of local skill shortage are identified.			✓	Work not commenced this period. Opportunity to include in youth strategy in FY22	✓	✓	✓	✓
	GM	4.1.4.1.2 Identify businesses that would benefit.	The businesses that would benefit are identified.			✓	Work not commenced this period. Opportunity to include in youth strategy in FY22	✓	✓	✓	✓
	GM	4.1.4.1.3 Provide scholarships for school students.	The number and value of scholarships provided.	✓			\$250 Scholarship annually to Senior Student at Walcha Central School	✓	✓	✓	✓
	GM	4.1.4.1.4 Provide opportunities for student work placements.	Distribute relevant information as skills shortages are identified.	✓			Normally host 2 Work Placement Students per year. Not achieved in FY20 due to fires and COVID	✓	✓	✓	✓
4.1.5 Promote Council as a viable and rewarding career choice											
4.1.5.1 Continue to foster relationships with Walcha Central School by encouraging work placements and school based apprenticeships and trainees.	HRM	4.1.5.1.1 Participate in career forums at local schools.	Attendance at forums.			✓	No attendance at forums due to none being held, however relationships are proactively maintained. Traineeships and Work Placements are solidly continuing.	✓	✓	✓	✓



## Stronger Community

### 5.1 Social services will be planned, maintained and coordinated so that they meet the current and future needs of all groups in the community

#### 5.1.1 Provide and support Walcha Council Community Care and Meals on Wheels programs so that they reach the appropriate clientele

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>5.1.1.1 Provide and support WCCC.</b>	DCT	5.1.1.1.1 Provide community aged care services appropriate for the community.	Maintain current levels.	✓			Referrals from the MAC have increased due to expansion of services offered. Services continue to be delivered to existing clients.	✓	✓	✓	✓
	DCT	5.1.1.1.2 Maintain the Community Care groups.	The number of functioning groups.	✓			Groups have been maintained and options expanded.	✓	✓	✓	✓
	DCT	5.1.1.1.3 Support the Meals on Wheels program.	The number of meals provided.	✓			Meals on wheels numbers have increased. And teams managed well to continue service safely through COVID	✓	✓	✓	✓
<b>5.1.2 Support activities that provide meaningful engagement and social interaction.</b>											
<b>5.1.2.1 Support activities that provide meaningful engagement and social interaction.</b>	DCT	5.1.2.1.1 Support the needs of individuals that fall outside established programs.	Maintain current levels.	✓			Dependant on eligibility criteria of funding.	✓	✓	✓	✓
<b>5.1.3 Support current volunteer efforts and encourage volunteer participation</b>											
<b>5.1.3.1 Maintain volunteer participation.</b>	DCT	5.1.3.1.1 Implement programs to volunteer numbers for services such as the Walcha Library, Community Care, Visitor Information Centre.	The number of programs developed and delivered.	✓			Investigation into reestablishing library volunteer. MOW volunteers stood down temporarily due to covid restrictions.		✓		✓
	DCT	5.1.3.1.3 Meet all associated costs with relative compulsory requirements for Council related volunteering.		✓			Costs are met for compulsory checks	✓	✓	✓	✓
<b>5.1.4 Employ and support local social and youth workers to assist the community</b>											
<b>5.1.4.1 Support local youth workers.</b>	DCT	5.1.4.1.1 Youth services.	-		✓		Youth Services changes or expansion to be considered as part of Youth Strategy	✓	✓	✓	✓
	DCT	5.1.4.1.2 Support the Church programs.	Funding is provided in the Budget.	✓			Anglican Church holiday program is supported financially by Council and WCCC	✓	✓	✓	✓
<b>5.2 The existing strong community spirit and pride will be protected and promoted</b>											
<b>5.2.1 Support and promote participation in community events</b>											
<b>5.2.1.1 Promote existing Council community events.</b>	DCT	5.2.1.1.1 Incorporate AgeQuip into Seniors Week celebrations.	The event is held regularly.	✓			Mini Age quip was held in September 2019		✓	✓	
	GM	5.2.1.1.2 Australia Day.		✓			Council supports this financially and promotes and even sourced funding for Australia Day 2021	✓	✓	✓	✓
	GM	5.2.1.1.3 Walcha Festival.	-	✓				✓	✓	✓	✓
<b>5.2.1.2 Support public hall venues.</b>	GM	5.2.1.2.1 Subsidise public halls.	Funding is provided in the Budget.	✓			Allocation in Budget annually	✓	✓	✓	✓
	GM	5.2.1.2.2 Provide other financial assistance where appropriate.	Funding is provided in the Budget.	✓				✓	✓	✓	✓
	DI	5.2.1.2.3 Walcha Showground - Assist with maintaining grounds.	Budget allocation provided.	✓			An annual budget is provided and expended each year on maintenance functions. Council assists wherever possible prior, during and after events at the showground.	✓	✓	✓	✓
<b>5.2.1.3 Arrange and/or support new events.</b>	GM	5.2.1.3.1 Stage new community events, especially those suitable for young people.	The number of events held.	✓			Purchased Outdoor Theatre and providing Youth Program activities in School Holidays.	✓	✓	✓	✓

## 5.2.2 Encourage and support outlying communities to have their own identity through the development of community infrastructure

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
5.2.2.1 Encourage and support outlying communities.	GM	5.2.2.1.1 Encourage and support outlying communities to maintain their own infrastructure.	-		✓		Ongoing support identified through grants and facilitating improvements	✓	✓	✓	✓
	GM	5.2.2.1.2 Support the establishment and maintenance of outdoor recreational facilities.	The number of successful grant applications.		✓		Assist with grant applications and subsidies where possible.	✓	✓	✓	✓
<b>5.2.3 Support service, sporting and other community groups</b>											
5.2.3.1 Provide rate relief as per Council's Donations Policy	GM		Budget allocation provided.	✓			As per Donation Policy all donations are paid.	✓	✓	✓	✓
5.2.3.2 Investigate the construction of a joint storage facility	GM		Investigation complete and report to Council.	✓			Grant received and construction	✓	✓	✓	✓
5.2.3.3 Actively seek grant funding opportunities for community	GM		Number of funding opportunities identified	✓			Multiple grants received	✓	✓	✓	✓
	GM		Percentage of successful grants	✓			multiple grants received	✓	✓	✓	✓
<b>5.3 Walcha's cultural identity will be enhanced</b>											
<b>5.3.1 Promote and support Walcha as the premier agricultural area of New England</b>											
5.3.1.1 Support cultural agricultural events	GM		All events are supported.	✓				✓	✓	✓	✓
<b>5.3.2 Make the "Open Air Gallery" theme an integral part of the development of the Walcha Local Government Area</b>											
5.3.2.1 Maintain public art as per the Public Art Asset Management Plan.	DI	5.3.2.1.1 Maintain public art as per the Public Art Asset Management Plan.	The condition of public art meets the adopted targets. The level of community satisfaction with the condition.	✓			The Open Air Gallery won a silver award.	✓	✓	✓	✓
	DI	5.3.2.1.2 Review and update the Public Art Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓			Review underway in consultation with the Arts Advisory Committee		✓	✓	
5.3.2.2 Provide more public art.	GM	5.3.2.2.1 Hold a special public art event or competition.	An event is held.	✓			Next due in 2022.		✓		
	GM	5.3.2.2.2 Support the schools in creative and visual arts.	Number of activities supported.	✓				✓	✓	✓	✓
	GM	5.3.2.2.3 Develop public / private partnerships.			✓		Public Art has been installed in 2020/2021 - "Squidish" (24062020) in front of NAB.	✓	✓	✓	✓
	GM	5.3.2.2.4 Maintain Arts Advisory Committee		✓			Maintained and functioning well.	✓	✓	✓	✓
5.3.2.3 Increase access and promotion of the "Open Air Gallery"	GM	5.3.2.3.1 Identify opportunities to increase access	Opportunities are identified.		✓		New artwork has been purchased and will be installed by 2022.	✓		✓	
<b>5.3.3 Support the activities of cultural organisations.</b>											
5.3.3.1 Support the activities of cultural organisations.	GM		Each request for support to be considered on its merits.	✓			Ongoing and as received.	✓	✓	✓	✓
<b>5.3.4 Preserve , support and promote the History of Walcha</b>											
5.3.4.1 Preserve historical assets.	DED	5.3.4.1.1 Provide rate relief for Historical Museum	Budget allocation provided as per Council's Donations Policy.	✓			Budget allocation provided.	✓	✓	✓	✓

## 5.4 Walcha's Aboriginal communities will be supported and strengthened

## 5.4.1 Increase effective partnerships with, and develop the capacity of, Aboriginal communities



## 5.4.2 Support improvements in the quality, availability and suitability of Aboriginal housing

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
5.4.2.1 Improve Aboriginal facilities.	DED	5.4.2.1.1 Identified needs considered on their merits.		✓			Section 355 Aboriginal Advisory Committee was established and inaugural meeting held 31/08/2017. As part of this committee, identified need for Aboriginal Flag to be raised outside Council office building and project completed.	✓	✓	✓	✓
<b>5.4.3 Manage the water and sewerage systems at Summervale village</b>											
5.4.3.1 Maintain the water and sewerage systems in accordance with the agreement.	SMWWS	5.4.3.1.1 Maintain the water supply system.	-		✓		Ongoing - regular meetings / inspections with DPIE - Water, NSW Health & Amaroo	✓	✓	✓	✓
	SMWWS	5.4.3.1.2 Maintain the sewerage system.			✓		Ongoing - regular meetings / inspections with DPIE - Water, NSW Health & Amaroo	✓	✓	✓	✓
<b>5.4.4 Ensure that Aboriginal children have access to early childhood education and early intervention services.</b>											
5.4.4.1 Ensure that Aboriginal children have access to early childhood education and early intervention services.	DCT		The percentage of aboriginal students accessing services.	✓			ATSI preschool fee is very low. An aboriginal liaison educator has been employed.				✓
	DCT	5.4.4.1.1 Ensure that the fees are subsidised in accordance with relevant guidelines.		✓			All funding requirements are met, including the requirement to keep fees low for equity groups. Fee free preschool is currently offered through covid funding.	✓	✓	✓	✓
<b>5.5 Young people will be encouraged and supported to live in Walcha</b>											
<b>5.5.1 Seek, monitor and respond to requests from the youth population</b>											
5.5.1.1 Establish a new Section 355 Youth Advisory Committee	GM	5.5.1.1.1 Budget provision provided for youth activities.		✓			Committee established and budget provided, meetings held 2-4 times per year.	✓	✓	✓	✓
5.5.1.2 Facilitate structured activities for young people	DCT	5.5.1.2.1 Support the Walcha Playgroups		✓			Hall rental is paid for the mobile playgroup. Also Council sponsored a Woolbrook Playgroup, once a fortnight, from August to December 2019.	✓	✓	✓	✓
<b>5.6 People of all ages and abilities will be encouraged to participate in cultural, recreational and sporting activities</b>											
<b>5.6.1 Maintain and improve library, sporting and recreational facilities</b>											
5.6.1.1 Provide an accessible and appropriate range of library and information resources.	DCT	5.6.1.1.1 Improve and increase the collection of library resources in accordance with Central Northern Regional Library Resources Policy.	Maintain collection relevant to clients and easily accessible.	✓			Collection is updated weekly	✓	✓	✓	✓
	DCT	5.6.1.1.2 Identify specific areas of need and increase resources relevant to the identified target groups.	Promote the expansion of services to homebound users, increase number of talking books, large print & IT accessibility	✓			Quota run a home library service, and Riverview have a borrowing service	✓	✓	✓	✓
	DCT	5.6.1.1.3 Promote clientele / borrower independence.	Raise awareness of internet access to personal reservations, references and databases.	✓			Facebook posts have highlighted the range of services available at the library. Changes in services due to covid.	✓	✓	✓	✓
	DCT	5.6.1.1.4 Provide a greater number and wider nature of library promotion programs.	Increase interest in Library activities.	✓			Funding for Tech Savvy seniors has been obtained, courses to be run throughout 2019 & 2020 - Extended into 2021 due to covid.	✓	✓	✓	✓
	DCT	5.6.1.1.5 Strengthen relationship with local media.	Increase awareness of the Library and the services provided by CNRL.	✓			Facebook and instagram posts have highlighted the range of services available at the library	✓	✓	✓	✓
	DCT	5.6.1.1.6 Promote and co-ordinate Children's Book Week activities and Seniors Week Activities.	-	✓			A book week competition and NAIDOC week display were incorporated into the library during these weeks.	✓	✓	✓	✓
	DCT	5.6.1.1.7 Maintain all library facilities and resources to a high standard.	-	✓			Maintenance carried out when necessary. The library is undersized for our population according to the NSW State Library calculations. Front door has been replaced to improve access, and air conditioning installed..	✓	✓	✓	✓
	DCT	5.6.1.1.8 Provide free public access computers with internet access.	-	✓			This service is ongoing. Introduction of colour printing option. Wi-Fi use no longer requires "coDI" and can be accessed outside the library building.	✓	✓	✓	✓

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ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
5.6.1.2	DI	5.6.1.2.1 Operate and maintain the pool.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓			Stage 1 improvements to Walcha Pool completed in 2020. Further grant funding secured will allow improvements to the amenities building to be completed in 2021/22.	✓	✓	✓	✓
	DED	5.6.1.2.2 Operate and maintain the squash courts.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓			The Squash Courts are utilised well and meet the needs of the community.	✓	✓	✓	✓
	DI	5.6.1.2.3 Support the learn to swim programs.	Funding is provided in the Budget and the Policy is reviewed.	✓			Learn to Swim programs are promoted on website.	✓	✓	✓	✓
	DED	5.6.1.2.4 Monitor the operation of the gym at the squash courts.	An annual report is prepared.		✓		Operating review of centre to be completed considering new facility being commissioned in early 2021	✓	✓	✓	✓
5.6.1.3	DI	5.6.1.3.1 Operate and maintain sporting grounds as per the Sporting Grounds Management Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
5.6.1.5	DI	5.6.1.5.1 Coordinate and support applications for relevant grants.	The number of applications lodged. The number of successful applications.	✓			Grants are consistently being reviewed and applied for when applicable.	✓	✓	✓	✓
5.6.1.6	GM	5.6.1.6.1 Undertake feasibility study.	Feasibility Study is completed.			✓	Not yet commenced.		✓		
<b>5.6.2 Strengthen organisations and groups providing cultural, recreational and sporting activities</b>											
5.6.2.1	GM	5.6.2.1.1 Provide grants to enable junior sporting organisations to hold coaching programs.	The number of grants awarded. Funding is provided in the Budget.	✓			Budget allocation provided.	✓	✓	✓	✓
<b>5.7 Community members and organisations will be given the opportunity to develop their leadership skills so that they can better participate in the leadership of the community</b>											
<b>5.7.3 Provide opportunities for community members to become involved in the management of the community.</b>											
5.7.3.1	GM		Section 355 committees are maintained.	✓			Those 355 Committees that have public representation are maintained.	✓	✓	✓	✓

## Local Environment & Liveable Communities

### 6.1 Walcha's distinct and diverse natural and built environment will be protected and enhanced

#### 6.1.1 Maintain and strengthen partnerships with organisations responsible for natural resource management

Timeline:

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
6.1.1.1	DED	6.1.1.1.1 Work with LLS authorities and Landcare groups to improve natural resource management.	Carry out biodiversity studies in the Walcha LGA Identify and manage areas of significant roadside vegetation. Develop projects that will deliver 'on ground works' e.g.: urban sustainability projects. Contribute to and monitor LLS Strategic Plans		✓			✓	✓	✓	✓
<b>6.1.2 Promote sustainable development and protection of our natural resources through the planning system</b>											
6.1.2.1	DED	6.1.2.1.1 Town Planning.	Development is to comply with Land Use Planning Legislation	✓			Each Development Application is assessed under section 4.15 of the EP&A Act 1979 taking into consideration relevant planning controls and ensuring compliance.	✓	✓	✓	✓
	DED	6.1.2.1.2 Carryout Biodiversity Conservation through compliance with the Biodiversity Conservation Act	Full Compliance with the Legislation	✓			Each Development Application is assessed to ensure compliance.	✓	✓	✓	✓
	DED	6.1.2.1.9 Implement environmental planning measures to protect land identified as koala habitat	Environmental planning measurers implemented.	✓			Conditions of consent placed on DA's for land identified as koala habitat in accordance with Koala Plan of Management and new Koala SEPP	✓	✓	✓	✓
6.1.2.2	DED	Monitor changes to planning legislation.			✓		ongoing	✓	✓	✓	✓
<b>6.1.3 Address the impact of climate change on the community</b>											
6.1.3.1	DED	6.1.3.1.1 Work with organisations to develop and implement programs that will reduce the impact of climate change.	Lead and promote the use of fuel efficient, low emissions plant and equipment.		✓		Achieved in part with plant purchases late 2019.		✓	✓	✓
	DED	6.1.3.1.2 Take advantage of Government subsidies and rebates to make the community more energy efficient.	The number of fact sheets made available to community.		✓		work commenced	✓	✓	✓	✓
6.1.3.3	DI	6.1.3.3.1 Assess Council's current carbon footprint	Engage consultant to carry out energy efficient audit.		✓		Consultant engaged in early 2021		✓	✓	✓
<b>6.1.4 Protect and enhance biodiversity, native vegetation, river and soil health.</b>											
6.1.4.1	DI	6.1.4.1.1 Protect and enhance biodiversity, native vegetation, river and soil health.	Maintain the Walcha stormwater system in accordance with the Walcha Stormwater	✓			Annual budget allocation made with regular inspections	✓	✓	✓	✓
	DI	6.1.4.1.3 Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	100% of Council's projects adhere to Council's Roadside Vegetation Policy.	✓				✓	✓	✓	✓
	DI	6.1.4.1.3 Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	No Category 1 Environmental incidents under Council's RMCC Contract.	✓			There have been consistent requests regarding the roadside vegetation policy. Since its adoption it has saved much confusion and has clarified the requirements of clearing within Council road reserves.	✓	✓	✓	✓
	DI	6.1.4.1.4 Protect the significant roadside environmental areas.	No disturbance of significant roadside environmental areas.	✓			All capital roadworks subject to Review of Environmental Factors.	✓	✓	✓	✓
	DI	6.1.4.1.6 Maintain soil integrity by implementing Best Practice Erosion and Sediment Controls.	Comply Best Practice Erosion & Sediment Controls.		✓			✓	✓	✓	✓
	DED		All Development Consent involving construction contain appropriate conditions.	✓				✓	✓	✓	✓
	DED		All development is audited for Compliance during inspections.	✓				✓	✓	✓	✓
	DI	6.1.4.1.7 Maintain aquatic environments by following the criteria set out within the NSW Fisheries Permits.	100% compliance with Permits.	✓				✓	✓	✓	✓
<b>6.1.5 Engage and support the community to undertake sustainable natural resource management and protect Walcha's natural environment.</b>											
6.1.5.1	DED	6.1.5.1.1 Engage and support the community to undertake sustainable natural resource management and protect Walcha's natural environment.	Support all Government agencies and community groups in natural resource management activities.				Benefit and details to be evaluated as part of developing the new CSP				

6.1.6 Provide the framework for improvements in efficiency and liveability of a range of compatible land uses and development types.											
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
6.1.6.1	DED	6.1.6.1.1	Support the New England Weeds Authority Business Activity Strategic Plan (BASP).	Provide adequate funding to effectively implement the BASP	✓			✓	✓	✓	✓
	DI	6.1.6.1.2	Maintain plant hygiene when operating in and leaving a weed area.	Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓			✓	✓	✓	✓
	DI	6.1.6.1.3	Ensure Council's roadside maintenance program contains weed seed spread.	Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓			✓	✓	✓	✓
	DED	6.1.6.1.4	Ensure the aims of the Walcha LEP 2012 are adhered to.	All development applications are measure against the controls of the Walcha LEP2012.	✓			✓	✓	✓	✓
	DED	6.1.6.1.5	Conduct a review of the Walcha LEP 2012 as required.	Walcha LEP 2012 is reviewed and amended as required.	✓			✓	✓	✓	✓
6.1.7 Manage Land Contamination through the planning and development control process											
6.1.7.2	DED			Consideration is given to contamination issues during all rezoning and development	✓			✓	✓	✓	✓
6.1.7.2	DED			Provide information about land contamination on all planning certificates issued under Section 10.7 of the EP&A Act.	✓			✓	✓	✓	✓
6.2 Solid waste will be managed in a sustainable manner with a continuing reduction in waste generation and disposal to landfill											
6.2.1 Develop and promote programs that increase the participation of the community in recycling and reducing waste going to landfill											
6.2.1.1	SMWWS	6.2.1.1.1	Advertise options for recycling.	The number of promotional articles published.	✓		No current promotional advertising plan. Community education to be included in 2020 Tender for Waste Collection Services.	✓	✓	✓	✓
	SMWWS	6.2.1.1.2	Reduce household waste being disposed in public rest areas.	Complete investigation and implement signage and infrastructure.		✓			✓		
	SMWWS	6.2.1.1.3	Educate residents on ways to recycle.	The weight of material recycled.		✓	Waste Strategy under development	✓	✓	✓	✓
6.2.1.2	SMWWS	6.2.1.2.1	Implement actions that capture more recyclables.	The weight of material recycled.		✓	Waste Strategy under development	✓	✓	✓	✓
6.2.1.3	SMWWS					✓	Unable to negotiate collection with local CDS collector - Transwest Fuels				✓
6.2.2 Implement alternate and affordable processes that reduce waste going to landfill											
6.2.2.1	SMWWS	6.2.2.1.1	Identify and investigate process options.	Completion of Waste Management Strategy.		✓	Waste Strategy under development,	✓	✓	✓	✓
6.2.3 Monitor and oppose any move to apply the Waste and Environment Levy on the Walcha Local Government Area											
6.2.3.1	SMWWS			-		✓	Levy not on the current NSW Governments agenda.				
6.2.4 Manage solid waste in an efficient, affordable and sustainable manner											
6.2.4.1	SMWWS	6.2.4.1.1	Review the waste management strategy.	The Strategy is developed.		✓	Waste Strategy under development,	✓	✓	✓	✓
6.2.4.2	SMWWS	6.2.4.2.1	Participate in the Northern Inland Regional Waste Group.	The number of meetings attended.		✓	Ongoing - responsible officer holds NIRW Assistant Executive Officer position.	✓	✓	✓	✓
6.3 Water supply and sewerage services will be physically and environmentally sensitive											

6.3.1 Implement the recommendations of the Integrated Water Cycle Management Strategy and other water and sewer management plans												
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21	
6.3.1.1 Implement the recommendations of the Integrated Water Cycle Management Strategy.	SMWWS	6.3.1.1.1	Update the yield study to include the Apsley River catchment	The study is completed.	✓			✓				
	SMWWS	6.3.1.1.3	Review the drought management plan.	The Plan is reviewed.			✓	Draft Emergency Water Carting Plan developed and to be included in updated drought management	✓		✓	✓
	SMWWS	6.3.1.1.4	Review the water quality management plan annually.	The Plan is reviewed annually.	✓			Annual DWMS Report completed and submitted to DPIE-Water, and NSW Health. Monthly water quality meetings and improvement plan actions reviewed.	✓	✓	✓	✓
6.3.1.2 Implement measures to better quantify and mitigate unaccounted water losses.	SMWWS	6.3.1.2.1	Continue the replacement of old water meters.	100% of old meters are replaced.		✓		Ongoing	✓	✓	✓	✓
6.3.1.3 Maintain the water supply system as per the Water Asset Management Plan.	DI / SMWWS	6.3.1.3.1	Renewal & Upgrade Works – Sandfill media replacement, Drought Management Plan, WTP Automation	Truckwash upgrade. Water Meter Renewals Water Main Renewals Sand filter media replacement.		✓		Funding received for TWB upgrade, planning underway. Water meter renewals ongoing (6.3.1.2.1), Water main renewals deferred. Sand filter media Scope of Works and Cost Estimation completed by Hunter h2o.	✓	✓	✓	✓
	SMWWS	6.3.1.3.2	Maintain the water supply system as per the Water Asset Management Plan.	The condition of the water supply system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.		✓		Asset review due 2021-22	✓	✓	✓	✓
	SMWWS	6.3.1.3.3	Review and update the Water Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓		Asset review due 2021-22	✓		✓	
	SMWWS	6.3.1.3.4	Undertake Apsley Dam Feasibility Study	Completion of Feasibility Study.	✓				✓			
6.3.1.4 Maintain the sewerage system as per the Sewerage Asset Management Plan.	SMWWS	6.3.1.4.1	Maintain the sewerage system as per the Sewerage Asset Management Plan.	The condition of the sewerage system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.		✓		Asset review due 2021-22	✓	✓	✓	✓
6.3.1.5 Manage the water supply service in accordance with the Water Strategic Business Plan.	SMWWS	6.3.1.5.1	Operate the water supply service as per the Water Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.		✓		IWCM Issues Paper updated February 2016. IWCM gap analysis undertaken by Namoi Water Alliance Jan 2020. Namoi Regional Water Strategy funding approved by DPIE Water Jan 2021.	✓	✓	✓	✓
	SMWWS	6.3.1.5.2	Reduce the annual cost of pumping water.	The cost of pumping water.		✓		To be reviewed with DIGN of new Off Creek Storage Dam	✓	✓	✓	✓
6.3.1.6 Manage the sewerage service in accordance with the Sewer Strategic Business Plan.	SMWWS	6.3.1.6.1	Operate the sewerage service as per the Sewer Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.		✓		IWCM Issues Paper updated February 2016, SBP to be carried out in conjunction with Water SBP (6.3.1.5.1)	✓	✓	✓	✓
6.3.3 Identify possible new water sources												
6.3.4.1 Promote water use efficiency and water saving.	SMWWS			The number of promotional programs developed and delivered.		✓		As per Drought Management Plan 6.3.1.1.3	✓	✓	✓	✓
6.4 Walcha will increase the use and production of renewable energy												
6.4.1 Establish (with partners) alternate renewable energy supplies that will exceed the energy needs of our community												
6.4.1.1 Increase the production of renewable energy.	GM	6.4.1.1.2	Support individuals and groups that setup renewable energy systems.	The number of renewable energy systems established.		✓		Transition to Solar Strategy commenced late 2019	✓	✓	✓	✓

6.5 Agricultural activities will be environmentally sustainable											
6.5.1 Protect and promote farming practices using the principles of ecologically sustainable development											
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>6.6 The character of Walcha and its surrounding villages will be maintained while protecting the productivity of our rural land</b>											
<b>6.6.1 Maintain the character of the Walcha Local Government Area through orderly development of the natural and built environment</b>											
<b>6.6.1.1 Apply Council's Local Environmental Plan and Planning controls.</b>	DED		100% compliance during construction inspections.	✓							
	DED	6.6.1.1.1	Building Control - Ensure development complies with coDI, regulations and policies.	✓				✓	✓	✓	✓
	DED	6.6.1.1.2	Development Control - Ensure development complies with the Local Environmental Plan and other planning legislation.	✓				✓	✓	✓	✓
	DED	6.6.1.1.3	Investigate reports of illegal building works.	✓				✓	✓	✓	✓
<b>6.6.2 Ensure that sufficient land is available to meet the demand for appropriate land uses</b>											
<b>6.6.2.1 Undertake review of NENW Housing &amp; Land Monitor Report to assess housing and employment land availability and demand</b>	DED	6.6.2.1.1	Provide housing and employment land data to the DoP&E to assist in preparation of the NENW Land Monitor Report	✓				✓	✓	✓	✓
<b>6.6.3 Prevent agricultural land from being developed in ways that reduce its productivity</b>											
<b>6.6.3.1 Apply Council's Local Environmental Plan and planning controls.</b>	DED	6.6.3.1.1	Ensure the Local Environmental Plan complements the LLS Strategic Land Use Plan.	✓				✓	✓	✓	✓
<b>6.6.4 Enhance the Walcha Local Government Area so that it continues to be an attractive place to live, work and visit</b>											
<b>6.6.4.1 Maintain parks as per the Parks Asset Management Plan</b>	DI	6.6.4.1.1	Maintain parks and gardens as per the Parks Asset Management Plan	✓				✓	✓	✓	✓
	DI	6.6.4.1.2	Review and update the Parks Asset Management Plan.		✓		GAP analysis and initial review scheduled for completion 2020-2021. Asset Management Plan review deferred until 2021 – 2022.		✓	✓	✓
	DI	6.6.4.1.3	Enhance the facilities at, and the use of, Council's Parks ensuring equipment is inclusive.	✓				✓		✓	
<b>6.6.4.2 Maintain streetscapes and street trees as per the Management Plan</b>	DI	6.6.4.2.1	Maintain streetscapes and street trees as per the Management Plan		✓			✓	✓	✓	✓
	DI	6.6.4.2.2	Prepare the Streetscape Management Plan			✓	Individual projects are being presented to Council for adoption. However overall upgrade program still		✓	✓	
<b>6.6.4.3 Control activities that impact on residential amenity.</b>	DED	6.6.4.3.1	Investigate reports of activities that impact negatively on residential amenity.	✓				✓	✓	✓	✓



## Keeping People Safe

### 7.1 Police stations and staff numbers will be provided to effectively control and reduce crime and antisocial behaviour and to keep our community safe

#### 7.1.1 Lobby to ensure that the existing number of police stations is maintained and that they are staffed with fully active officers

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>7.1.1.1 Maintain local police availability.</b>	<b>GM</b>	7.1.1.1.1 Monitor the availability of Police to meet the community needs.	Representation is made to the local member.		✓		Ongoing	✓	✓	✓	✓
	<b>GM</b>	7.1.1.1.2 Encourage the community to report and record all incidents.	A media package is developed and delivered.				Benefit and details to be evaluated as part of developing the new CSP	✓	✓	✓	✓
<b>7.1.2 Minimise crime and antisocial behaviour</b>											
<b>7.1.2.1 Implement and deliver programs and actions that support Police efforts to reduce crime and antisocial behaviour.</b>	<b>GM</b>	7.1.2.1.1 Encourage and support the work of the Community Consultative Committee and Police activity where requested and appropriate.	-		✓			✓	✓	✓	✓
<b>7.1.2.2 Utilise the Crime Prevention through Environmental Dign (CPTED) Strategy to reduce preventable risk before development is approved.</b>	<b>DED</b>	7.1.2.2.1 Develop consultation protocol between Walcha Council and the NSW Police (Oxley Local Area Command) for development types for which a formal crime risk assessment should be undertaken.	A MOU is implemented.	✓			The MOU has been signed	✓			
	<b>DED</b>	7.1.2.2.2 Routinely assess development application proposals for crime risk	All developments are assessed against the CPTED Strategy and referred to NSW Police where applicable.	✓			Where relevant as specified in the MOU	✓	✓	✓	✓
<b>7.2 Emergency services will be provided to ensure the safety of our community and visitors</b>											
<b>7.2.1 Maintain viable and state-of-the-art emergency services in Walcha capable of adequately dealing with local needs</b>											
<b>7.2.1.1 Provide support for local emergency services and develop efficient and well equipped rural fire brigadi.</b>	<b>GM</b>	7.2.1.1.1 Ensure that rural fire service brigadi are adequately equipped.	A survey to determine brigade needs is completed.	✓				✓	✓	✓	✓
	<b>GM</b>	7.2.1.1.2 Support the urban fire brigade.	-		✓			✓	✓	✓	✓
	<b>GM</b>	7.2.1.1.3 Help to bring about the construction of a new fire station for the NSWFB in Walcha.				✓			✓		
	<b>GM</b>	7.2.1.1.4 Support State Emergency Services.	-		✓			✓	✓	✓	✓
	<b>GM</b>	7.2.1.1.5 Carry out adequate fuel management operations.			✓			✓	✓	✓	✓
	<b>GM</b>	7.2.1.1.6 Monitor the NE Zone Bush Fire Management Plan	The Service Agreement is reviewed biannually.						✓		✓
<b>7.2.1.2 Help rural landholders identify their properties.</b>	<b>DI</b>	7.2.1.2.1 Support and promote the installation of rural addressing.	Installed within three months of application. Advertised annually.	✓			Rural addressing continues to be popular amongst landholders. 2020-2021 budget proviDI discounted fee to install	✓	✓	✓	✓
<b>7.2.1.3 Provide local emergency management.</b>	<b>DI</b>	7.2.1.3.1 Participate in the Local Emergency Management Committee.	Participation in the Local Emergency Committee and contributions to the relevant plans.	✓				✓	✓	✓	✓
<b>7.2.3 Develop and promote responsible ownership of animals</b>											
<b>7.2.3.1 Promote responsible pet ownership.</b>	<b>DED</b>	7.2.3.1.1 Administer the companion animal legislation.	Prompt response to complaints.	✓				✓	✓	✓	✓
	<b>DED</b>	7.2.3.1.2 Promote the Dlexing of domestic animals not used for breeding purposes.	The number of animals Dlexed.	✓				✓	✓	✓	✓
	<b>DED</b>	7.2.3.1.3 Review and update the Companion Animal Management Plan			✓				✓		✓
<b>7.2.3.2 Keep stray animals and stock from public places.</b>	<b>DED</b>	7.2.3.2.1 Operate and maintain the Walcha Council Pound.	The number of animals impounded.	✓				✓	✓	✓	✓

## Better Government

### 8.1 Walcha Council will exemplify good leadership, mutual respect and trust by being inclusive, ensuring open information and communication and encouraging active participation at all levels

#### 8.1.1 Councillors will exhibit leadership on Council and regional committees as well as in community organisations

ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
8.1.1.1	GM	Provide the opportunity for the community to have input via Council committees.	Frequency of 355 Committee Meetings.	✓				✓	✓	✓	✓
8.1.1.2	GM	8.1.1.2.1 Use public forums, surveys, newsletters, social media and advisory committees.	Frequency of communications issued.		✓		Review Community Engagement Strategy prior to development of new CSP	✓	✓	✓	✓
	GM	8.1.1.2.2 Create 355 committees as the need arises.		✓			Aboriginal Advisory Committee and Walcha Motorcycle Rally Committee	✓	✓	✓	✓
8.1.1.3	GM	8.1.1.3.1 Provide appropriate training for Councillors.	The number of courses provided.		✓		New Councillor development policy introduced and adopted Late 2019. Courses continue to be scheduled to meet councillor identified training needs	✓	✓	✓	✓
8.1.1.4	GM	Carry out community consultation to inform the level of service and associated asset management			✓		Review Community Engagement Strategy prior to development of new CSP				
8.1.1.5	GM	8.1.1.5.1 Ensure the community is well informed of Council's work.	Prepare, distribute and explain an informative and easily understood Annual Report.	✓				✓	✓	✓	✓
	GM	8.1.1.5.2 Liaise regularly with the media and issue media releases.	Accurate and timely media releases issued.	✓				✓	✓	✓	✓
	GM	8.1.1.5.3 Hold annual, well publicised regional meetings at times that best suit the community.		✓				✓	✓	✓	✓
	GM	8.1.1.5.4 Issue regular newsletters.	Newsletters are issued.	✓			Mayoral Column, community newsletters and inserts in advocate	✓	✓	✓	✓
	GM	8.1.1.5.5 Involve the community in the review of the Strategic Plan and all its supporting plans.		✓				✓	✓	✓	✓
	GM	8.1.1.5.6 Ensure Council website is regularly updated		✓				✓	✓	✓	✓
	GM	8.1.1.5.7 Ensure Council website is accessible to people with a disability		✓					✓		
8.1.1.6	GM	Actively participate in the activities of the Namoi Joint Organisation of Councils.		✓							
8.1.2		Provide a framework for the efficient and effective administration of Council									
8.1.2.1	GM	8.1.2.1.1 Provide high quality support and assistance to Council and Councillors.	Keep Councillors aware of issues affecting local government.	✓				✓	✓	✓	✓
8.1.2.2	GM	Administer Council's operations so that they are compliant with legislation and industry best practice.			✓						
8.1.2.3	HRM	8.1.2.3.1 Provide high quality human resources commensurate with Council's needs.	Manage Council's human resources in accordance with the Workforce Management Plan.	✓				✓	✓	✓	✓
	HRM	8.1.2.3.2 Review the Workforce Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓				✓	✓		
	HRM	8.1.2.3.3 Comply with the Local Government State Award.	Active Staff Consultative Committee, Administer Council Policies and Salary System		✓		Recent Staff Consultative meeting to discuss implementing new policies, next step taken to Council with new Code of Conduct	✓	✓	✓	✓
	HRM	8.1.2.3.4 Provide a safe and healthy workplace.		✓			Newly formatted incident register form aimed to capture more relevant information	✓	✓	✓	✓
	HRM	8.1.2.3.5 Provide training and professional development opportunities.			✓		Remaining 2020 training on track.	✓	✓	✓	✓
	ODS	8.1.2.3.6 Review and revise Training & Development Policy, Procedure and supporting documents			✓		Revised training and development procedures are currently being reviewed by Executive Staff and will be submitted to the Consultative Committee for consultation on Tuesday 13 April 2021				
8.1.2.4	GM	8.1.2.4.1 Conduct a Corporate re-branding project	Project completed.			✓	Project deferred. Objective to be reassessed. Brand review currently underway for minimal cost.		✓		
8.1.2.5	GM	8.1.2.5.1 Negotiate a performance agreement with the General Manager	The Staff Committee conduct an annual performance review in accordance with agreed performance	✓			established and in place.	✓	✓	✓	✓
8.1.2.6	GM	8.1.2.6.1 Create a Councillor performance assessment framework.	Conduct a performance assessment of Councillors.			✓			✓		

<b>8.2 Council rate funding for local government projects will be supplemented by income generated from other sources</b>											
<b>8.2.1 Maintain a stable and secure financial structure for Council</b>											
ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - as at 30 June 2020 if needed	2017/18	2018/19	2019/20	2020/21
<b>8.2.1.1</b>	Maximise Council's revenue base.	GM		The financial ratios are satisfactory.	✓			✓	✓	✓	✓
		GM	8.2.1.1.1	General Purpose Revenue.	✓			✓	✓	✓	✓
<b>8.2.1.2</b>	Income from Other Sources	GM	8.2.1.2.1	Private Works	✓			✓	✓	✓	✓
		GM	8.2.1.2.3	Heavy Vehicle Inspection Service (HVIS)	✓			✓	✓	✓	✓
		GM	8.2.1.2.4	Property Leases	✓			✓	✓	✓	✓
		GM	8.2.1.2.5	Truck Wash Bay	✓			✓	✓	✓	✓
		GM	8.2.1.2.6	Investigate the development of an investment portfolio.			Investigation complete.		✓		✓
<b>8.2.1.3</b>	Ensure Council's financial practises comply with statutory and industry standards.	GM		The financial ratios are satisfactory.	✓						
<b>8.2.2 Encourage and support entrepreneurial activities</b>											
<b>8.2.2.1</b>	Seek contract work.	GM		The value of private works.							
							Benefit and details to be evaluated as part of developing the new CSP				
<b>8.2.2.2</b>	Develop in-house training expertise to train Council staff.	ODS	8.2.2.2.1	Identify training that could be delivered in-house.		✓					
							Our focus has been on establishing a Leader at Walcha (L.A.W.) program that supports and fosters people management capabilities				
<b>8.2.2.3</b>	Coordinate regional training of staff for other local governments.	GM		The number of courses held.		✓					
							Ongoing				
<b>8.2.3 Identify surplus Council owned assets for development or possible sale to be invested in infrastructure reserve.</b>											
<b>8.2.3.1</b>	Identify surplus Council owned assets for development or possible sale to be invested in	GM		The number of assets identified and sold.					✓		
							Benefit and details to be evaluated as part of developing the new CSP				
<b>8.2.4 Maintain and improve Council owned building and land assets.</b>											
<b>8.2.4.1</b>	Maintain and improve Council owned building and land assets.	DED	8.2.4.1.1	Update, review and adhere to the Building Assessment Management Plan		✓				✓	
							Building Asset Management Plan is implemented and complied with.				
<b>8.2.5 Involve the community in the identification of infrastructure projects.</b>											
<b>8.2.5.1</b>	Involve the community in the identification of infrastructure projects.	GM				✓					
							Survey complete for Council Facilities Strategy (June 2020) identifying council facilities that require future work. Outcomes to support future grant applications				
<b>8.3 The boundaries of the Walcha Local Government Area will be modified to reflect existing and developing communities of interest</b>											
<b>8.3.1 Modify the boundaries of the Walcha Local Government Area to reflect existing and developing communities of interest.</b>											
<b>8.3.1.1</b>	Modify the boundaries of the Walcha Local Government Area to reflect existing and developing	GM		-		✓				✓	
							Woolbrook and Niangala areas programmed for completion prior to Sept 2021 elections				

**Responsible Officer Legend:**  
 GM = General Manager  
 DED = Director Environment & Development  
 DI = Director Infrastructure  
 DCT = Director Community & Tourism  
 HRM = Human Resources Manager  
 SMWWS = Snr Manager Water, Sewer & Waste  
 ODS = Organisational Development Specialist