Transport

1.1   Walcha will be serviced by integrated and efficient transport network

1.1.1   Develop and maintain a safe and efficient local road and bridge network.   Timeline:

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
1.1.1.1 **Maintain local roads as per the Road Asset Management Plan.**	DES	1.1.1.1.1	Roads Urban Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.1.1.2	Roads Sealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.1.1.3	Roads Unsealed Rural Local - Maintain as per the Road Asset Management Plan.	The condition of the local road network meets the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.1.1.4	Review and update the Road Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓			✓	✓		
	DES	1.1.1.1.5	Review the Ramps Policy	Policy reviewed, adopted and implemented.	✓				✓			
1.1.1.2 **Maintain local bridges as per the Bridge Asset Management Plan.**	DES	1.1.1.2.1	Bridges Urban Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the						✓	✓	✓
	DES	1.1.1.2.2	Bridges Sealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges meets the adopted targets. The level of community satisfaction with the						✓	✓	✓
	DES	1.1.1.2.3	Bridges Unsealed Rural Local - Maintain as per the Bridge Asset Management Plan.	The condition of the local bridges does meet the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.1.2.4	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓			✓	✓		
1.1.1.3 **Seal sections of gravel road adjacent to houses to suppress dust problems.**	DES	1.1.1.3.1	Dust Suppression Program - Implement as per the Road Asset Management Plan.	The kilometres of non-dedicated road providing access to two or more properties.		✓			✓			
1.1.1.4 **Develop and operate quarries for the supply of road building materials.**	DES	1.1.1.4.1	Prepare a Business Plan for the operation of Council managed quarries.	The Business Plan is completed.		✓				✓		
	DES	1.1.1.4.2	Review quarry management plans.	The management plans are reviewed annually.		✓				✓		
	DES	1.1.1.4.3	Investigate potential new sources of suitable gravel and aggregate.	Feasibility of new sources based on the cost per tonne to produce gravel and the cost per tonne kilometre to		✓				✓	✓	
	DES	1.1.1.4.4	Operate quarries in accordance with mining and environmental requirements.	The operation of quarries complies with mining and environmental requirements as determined by external audit.	✓			Currently business practices are compliant.	✓	✓	✓	✓
	DES	1.1.1.4.5	Control the spread of noxious weeds from quarries and borrow sites.	The number of incidents where noxious weed infestation can be directly linked to the movement of		✓			✓	✓	✓	✓
1.1.1.5 **Carry out road safety audits on local and regional roads and erect and maintain appropriate signs that comply with Australian Standards.**	DES	1.1.1.5.1	Provide traffic facilities.	The entire road network is inspected and defects recorded in Maintenance Defect Register monthly.	✓			This is now implemented, the Maintenance Defect Register is stored on REFLECT.	✓	✓	✓	✓
1.1.2 Maintain safe and efficient regional and state road links to, from and through the Walcha Local Government Area												
1.1.2.1 **Maintain regional roads as per the Road Asset Management Plan.**	DES	1.1.2.1.1	Roads Urban Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.2.1.2	Roads Sealed Rural Regional - Maintain as per the Road Asset Management Plan.	The condition of the regional road network meets the adopted targets. The level of community satisfaction						✓	✓	✓
	DES	1.1.2.1.3	Review and update the Road Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓			✓			
1.1.2.2 **Maintain regional bridges as per the Bridge Asset Management Plan.**	DES	1.1.2.2.1	Bridges Sealed Rural Regional - Maintain as per the Bridge Asset Management Plan.	The condition of the bridges on regional roads meets the adopted targets. The number of complaints		✓			✓			
	DES	1.1.2.2.2	Review and update the Bridge Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓			✓			

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	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
1.1.2.3	Maintain state roads as per the Road Maintenance Council Contract (RMCC).	DES	1.1.2.3.1	Maintain State roads.	A satisfactory performance report is received from the RMS each year.	✓			Walcha Council is transitioning from acting when instructed by the RMS, to taking more of a lead role in supporting the direction of the Oxley Highway. This has resulted in more projects and the RMS being more satisfied with performance	✓	✓	✓	✓
1.1.2.4	Obtain additional State and Federal Government funding to upgrade and maintain Regional Roads.	DES	1.1.2.4.1	Lobby the NSW Government for more BLOCK and REPAIR funding.	The level of funding provided under the BLOCK and REPAIR grants.		✓		Initial discussions around BLOCK and REPAIR program funding increases has not been met with much success, due to the restrictive nature of these recurring grants.		✓		
		DES	1.1.2.4.2	Lobby the NSW Government for supplementary funding to upgrade and maintain regional roads.	The level of additional funding received.		✓		Thunderbolts Way Route Access Strategy is gaining momentum. State and Federal Ministers have been briefed.	✓	✓	✓	✓
1.1.3	**Maintain and increase the rail passenger service and the use of rail for freight**									✓	✓	✓	✓
1.1.3.1	Ensure that the NSW State Government maintains an affordable and appropriate rail service to Armidale.	GM			The rail passenger service is retained and is competitively priced.	✓			Rail service still running	✓	✓	✓	✓
		GM	1.1.3.1.1	Monitor the NSW Government's decisions and liaise with the Local Member.	Council is kept promptly informed of any moves by the NSW Government that may impact on the rail service.	✓							
1.1.3.2	Support the provision of a tourist rail service operating between Tamworth and Armidale.	GM											
1.1.3.3	Support proposals to increase the use of rail for freight.	GM											
1.1.4	**Maintain and improve the standard and competitiveness of our regional air services**												
1.1.4.1	Work with regional stakeholders to develop strategies for regional air services.	GM	1.1.4.1.1	Participate in relevant regional forums.	Participation in relevant regional forums.		✓			✓	✓	✓	✓
1.1.4.2	Maintain Walcha Aerodrome as per the Aerodrome Management Plan.	DES	1.1.4.2.1	Develop an Aerodrome Management Plan.	Adopted Aerodrome Management Plan			✓				✓	
1.1.5	**Improve community and public transport**												
1.1.5.1	Improve and enhance the community and public transport system.	DES	1.1.5.1.1	Review existing services and needs.	Conduct a bi-annual public forum.		✓			✓		✓	
		DES	1.1.5.1.2	Develop, implement and review an action plan.	The views of all stakeholders are obtained and documented.						✓		✓
		CSM	1.1.5.1.3	Investigate and review public transport facilities.	The Review is conducted.						✓		
1.1.5.2	Promote and advertise the available transport services.	CSM	1.1.5.2.1	Research existing services.	A comprehensive list of existing service has been prepared and is kept updated.	✓			Brochures exist for existing services, and is also included in the client handbook. Additional		✓		
		CSM	1.1.5.2.2	Advertise services.	Quarterly advertisements placed. The number of people using the service maintained at current levels.	✓			Facebook and media advertising on the introduction of Taxi vouchers. This has increased the number of people using services.	✓	✓	✓	✓
1.1.6	**Provide and maintain facilities for the safe movement of pedestrian and cycle traffic.**												
1.1.6.1	Provide and maintain facilities for the safe movement of pedestrian and cycle traffic.	DES	1.1.6.1.1	Operate and maintain appropriate street lighting.	-	✓				✓	✓	✓	✓
1.1.6.2	Develop and implement a pedestrian access and mobility plan (PAMP).	DES	1.1.6.2.1	Prepare a PAMP in consultation with community stakeholders	The plan is developed and implemented.						✓		
		DES	1.1.6.2.2	Source funding and implement plan as funding becomes available.	The value of funding secured.		✓		Funding sources have been identified, through RMS. This is called the "Active Transport Program".		✓	✓	✓
		DES	1.1.6.2.3	Review and update the Plan.	The Footpath and Cycleway Asset Management Plan is reviewed and updated to include PAMP projects.		✓				✓		
		DES	1.1.6.2.4	Investigate the expansion of street lighting to include footpath and cycleways along levee banks and Middle	Investigation complete			✓				✓	
1.1.6.3	Maintain footpaths and cycleways as per the Road Asset Management Plan.	DES	1.1.6.3.1	Maintain footpaths and cycleways as per the Roads Asset Management Plan with reference to the DIAP.	The condition of the footpaths and cycleways meets the adopted targets. The level of community satisfaction with the condition.	✓				✓	✓	✓	✓
		DES	1.1.6.3.2	Review and update the Streetscape Upgrade Program.	The Plan is reviewed, updated and adopted by Council.	✓				✓	✓	✓	✓

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Business and Jobs

2.1 Commercial and tourist development will be promoted and encouraged to grow in harmony with the natural environment, to take maximum advantage of commercial opportunities and increase local employment

2.1.1 Maintain and improve the appearance of Walcha Local Government Area to increase tourist and commercial activity.   Timeline:

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
2.1.1.1 Maintain public toilets as per the Building Asset Management Plan.				The condition rating of facilities meets the adopted targets.					✓	✓	✓	✓
	ESM	2.1.1.1.1	Maintain public toilets as per the Buildings Asset Management Plan.	The condition of the public toilets meets the adopted targets. The level of community satisfaction with the		✓		Vandalism continues to be an ongoing issue.	✓	✓	✓	✓
	DES	2.1.1.1.2	Review and update the Buildings Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓				✓	✓	
2.1.2 Develop and market tourism products targeting identified markets.												
2.1.2.1 Operate and maintain the Visitor Information Centre and tourism services.	GM	2.1.2.1.1	Develop the Tourism Management Plan.	The service provided meets the adopted levels. The number and type of visitors.						✓		
2.1.2.2 Partner with NSW Government to increase visitation to State and national parks.	GM	2.1.2.2.1	Work with government agencies that manage and market State and national parks.	NPWS Committee Member advises number of joint promotional activities.		✓		National Parks represented on Tourism 355 committee	✓	✓	✓	✓
2.1.3 Develop activities that encourage increased visitation frequency and stay length.												
2.1.3.1 Develop ways to keep tourers in Walcha for longer.	GM	2.1.3.1.1	Investigate ways to encourage tourists to spend longer in Walcha.	The needs are identified.		✓			✓	✓	✓	✓
	GM	2.1.3.1.2	Develop and implement a plan to provide this encouragement.			✓				✓		
2.1.4 Assist, support and encourage the establishment and/or expansion of local businesses.												
2.1.4.1 Economic Development	GM	2.1.4.1.1	Economic Development	-		✓						
2.1.4.2 Support industry workshops that identify new, existing and developing products and commercial opportunities.	GM											
2.1.4.3 Support local businesses located within the Walcha Local Government Area.	GM	2.1.4.3.1	Support local businesses as opportunities arise			✓			✓	✓	✓	✓
2.1.5 Promote Walcha's suitability for the aged care community and associated industries.												
2.1.5.1 Support those promoting Walcha's suitability for aged care industries.	CSM						✓	Strategy to Action was using Walcha as a pilot town for their new app to promote areas suitability for aged care, however funding has not been found and the project is on hold. Social groups have attended "eastgate" to welcome new residents to Walcha and to encourage them to join and use our services				
2.1.6 Develop an environment that will attract technology or internet based industry to come to Walcha.												
2.1.6.1 Attract technology and internet based industries	GM	2.1.6.1.1	Consult with relevant stakeholders	The relevant stakeholders are consulted.							✓	✓
	GM	2.1.6.1.2	Investigate the feasibility of attracting internet based industries to Walcha.	The investigation is completed and an action plan submitted to Council for consideration.							✓	✓
2.1.6.2 Maximise commercial and residential use of the National Broadband Network.	GM	2.1.6.2.1	Maintain established partnerships that will make the rollout easier.	The priority given to rolling out the NBN in Walcha.	✓							
	GM	2.1.6.2.2	Assist businesses as needs are identified.			✓		NBN currently being installed.	✓	✓	✓	✓
2.1.6.3 Maximise mobile phone network coverage reliability and speed	GM	2.1.6.3.1	Lobby Government and telecommunications provider for increased level of service.			✓		Continuously lobbying for better communications.	✓	✓	✓	✓
2.1.7 Provide the services that appeals to "young" workers eg: childcare, medical, housing, sporting facilities and parks.												
2.1.7.1 Facilitate after school and vocational care services.	CSM	2.1.7.1.1	Advertise the facilities that are available.	The facilities are advertised. The level of community awareness.	✓			Preschool extended hours has been maintained.	✓	✓	✓	✓
	CSM	2.1.7.1.2	Determine future after school and vocational care needs	The number of services available.		✓			✓			

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	ACTION:	Responsible Officer	TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
2.1.8	**Encourage and promote Walcha as a 'change of life' location**											
2.1.8.1	**Develop promotional material highlighting Walcha's lifestyle.**	GM		Produced and distributed material.		✓				✓		
2.1.9	**Encourage the development of additional rental accommodation in Walcha.**											
2.1.9.1	**Promote existing low costs of development and permissible land uses and their benefits**	GM		Promotional material distributed through appropriate channels.						✓		

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Health

3.1   Health Services and facilities will be provided and where appropriate managed locally to meet the needs of the community.

3.1.1   Maintain a viable, state-of-the-art Multi Purpose Service in Walcha   Timeline:

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
3.1.1.1 Support the Walcha Multi Purpose Service.	**GM**			The Walcha Multi Purpose Centre is maintaining or increasing service levels.	✓			Grant for new kitchen facility gained				
3.1.1.2 Support the Local Health Committee	**GM**	3.1.1.2.1	Ensure that Walcha is well represented on the Committee by both local government and community	The Committee is active with Local Government and the Walcha Community well represented.	✓			Mayor is a Committee Member.	✓	✓	✓	✓
3.1.2 Reinstate and maintain the blood donor collection facility in Walcha												
3.1.2.1 Lobby Red Cross Blood Bank to reinstate Service.	**ESM**								✓			
3.1.3 Maintain the Laverty Pathology Service in Walcha												
3.1.3.1 Monitor the services existence.	**ESM**			The service is maintained.					✓	✓	✓	✓
3.1.4 Provide general practitioners and allied health workers commensurate with the community's need												
3.1.4.1 Support the process to attract appropriate medical and allied health workers to work in Walcha.	**ESM**	3.1.4.1.1	Support strategies to attract and retain medical and other health workers to work in Walcha.	Adequate doctors with VMO rights and other health professionals are available.		✓		Council Croudace Street residence renovated and made available to Dr's with VMO rights at a reduced rental rate.	✓	✓	✓	✓
3.1.5 Ensure adequate transport is provided for community members to access local, regional and State services												
3.1.5.1 Provide transport to access health services.	**CSM**	3.1.5.1.1	Support regional health transport services.	Westpac Helicopter donation			✓	We are unable to use our funding for donations.	✓	✓	✓	✓
	CSM	3.1.5.1.2	Support and coordinate local health transport services.	The Customer Satisfaction Survey is completed and reported to Council.	✓			Funding can only be used to transport eligible clients. Surveys are completed on a regular	✓	✓	✓	✓
3.2 The public health and well being of the community will be protected and enhanced.												
3.2.1 Foster preventative health systems and activities that promote physical, mental and social health												
3.2.1.1 Work with the schools and other interested community organisations to deliver mental and other health programs.	**ESM**	3.2.1.1.1	Assist with the transport of the Life Education Van.	The van is transported in accordance with the schedule		✓		Ongoing	✓	✓	✓	✓
	ESM	3.2.1.1.2	Pay Life Education access fees for all school students in the Walcha Local Government Area and attending Niangala Public School.	The fees are provided for in the Budget.		✓		Ongoing	✓	✓	✓	✓
	ESM	3.2.1.1.3	Partner with other stakeholders in delivering community health promotion events.						✓	✓	✓	✓
3.2.1.2 Monitor the availability of appropriate preventative health services in Walcha.	**ESM**	3.2.1.2.1	Continually review available services in Walcha.	A survey is prepared, circulated, completed and analysed.					✓	✓	✓	✓
3.2.1.3 Safeguard public health.	**ESM**	3.2.1.3.1	Inspect sites where activities may have an adverse impact on public health.	The number and frequency of inspections carried out.		✓		Regular food premises inspections conducted, currently preparing for implementation of OSSM strategy.	✓	✓	✓	✓
3.2.2 Promote the benefits of, and provide opportunities for, all children to be immunized												
3.2.2.1 Provide immunization services for children.	**ESM**	3.2.2.1.1	Conduct immunisation clinics.	The number of immunisations.	✓			WCHC within HNE at WPS conduct and manage immunisations	✓	✓	✓	✓
	ESM	3.2.2.1.2	Promote the benefits of immunisation.	The number of promotional programs.		✓			✓	✓	✓	✓
3.2.3 Maintain the availability and quality of water for use in rural areas												
3.2.3.1 Control development that may have an impact on water quality in rural areas.	**ESM**	3.2.3.1.1	Through the development process impose relevant development conditions	No breaches.	✓			Conditioned, on consent and inspected during construction for compliance.	✓	✓	✓	✓

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		Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
3.2.4	**Ensure that the disposal of liquid waste in rural areas is carried out in a healthy manner without negative environmental impact**												
	ACTION:												
3.2.4.1	**Develop and implement onsite sewage management strategies.**	ESM	3.2.4.1.1	Administer government regulations relating to on-site sewage management systems.	The number of systems administered.			✓	Differed by Council due to drought	✓	✓	✓	✓
3.2.4.1	**Develop and implement onsite sewage management strategies.**	ESM	3.2.4.1.1	Administer government regulations relating to on-site sewage management systems.	Complete Audit on high risk rural properties in Macdonald River catchment			✓	deferred by Council due to drought	✓	✓	✓	✓
3.2.5	**Maintain cemeteries in accordance with the community's needs and expectations**												
3.2.5.1	**Manage the cemeteries in accordance with the Cemeteries Management Plan.**	DES	3.2.5.1.1	Maintain and operate cemeteries as per the Cemeteries Management Plan.	The service provided meets the adopted levels. The level of community satisfaction.	✓				✓	✓	✓	✓
		DES	3.2.5.1.2	Review and update the Cemeteries Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓		Cemeteries management plan is being developed, and focuses on the long term viability of this facet of Councils business.		✓	✓	

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Education and Training

4.1 **Education and training opportunities will be provided that deliver the skills and knowledge needed to advance the community.**

4.1.1 **Provide quality and accessible preschool and early intervention facilities for children in a safe and supportive environment**

Timeline:

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
4.1.1.1	Operate and maintain the Walcha Preschool as per the Preschool Management Plan.	CSM	4.1.1.1.1	Operate and maintain the Preschool as per the Preschool Management Plan.	The service provided meets the adopted levels. The level of parent satisfaction. The number and children using the service.	✓			Demolition of the existing building has been completed and the preschool is currently being rebuilt. Enrolment numbers are still strong with a waiting list. The new building will have a larger capacity and allow for families to have 3 or 4 days of preschool per week if needed.	✓	✓	✓	✓
		CSM	4.1.1.1.2	Review and update the Plan	Plans updated annually and adopted by Council	✓			PMP reviewed and adopted in July 2018		✓		✓
4.1.2	**Ensure access to education for all children in outlying villages**												
4.1.2.1	Lobby staffing numbers and transport subsidies are maintained for small schools	GM											
4.1.2.2	Lobby that school bus routes encourage attendance at small schools.	GM	4.1.2.1.1	Lobby bus services to ensure appropriate routes	Small schools operating.	✓				✓	✓	✓	✓
4.1.2.3	Lobby for school bus routes to encourage attendance for all schools for K-12	GM			All schools operating.	✓				✓	✓	✓	✓
4.1.3	**Support education, training and employment programs for trainees and apprentices and adult education**												
4.1.3.1	Support employment programs for trainees and apprentices and adult education.	GM			Council maintain 2 work placed trainees at all times.	✓				✓	✓	✓	✓
4.1.4	**Provide financial incentives for local children who study and work locally in an area of identified skill shortage for an agreed number of years**												
4.1.4.1	Provide financial incentives for local children.	GM	4.1.4.1.1	Identify areas of local skill shortage.	The areas of local skill shortage are identified.					✓	✓	✓	✓
		GM	4.1.4.1.2	Identify businesses that would benefit.	The businesses that would benefit are identified.					✓	✓	✓	✓
		GM	4.1.4.1.3	Provide scholarships for school students.	The number and value of scholarships provided.	✓			$250 Scholarship annually to Senior Student at Walcha Central School	✓	✓	✓	✓
		GM	4.1.4.1.4	Provide opportunities for student work placements.	Distribute relevant information as skills shortages are identified.	✓			Hosted 2 Work Placement Students from Walcha Central School	✓	✓	✓	✓
4.1.5	**Promote Council as a viable and rewarding career choice**												
4.1.5.1	Continue to foster relationships with Walcha Central School by encouraging work placements and school based apprenticeships and trainees.	HRM	4.1.5.1.1	Participate in career forums at local schools.	Attendance at forums.			✓	No attendance at forums due to none being held, however relationships are proactively maintained. Traineeships and Work Placements are solidly continuing.	✓	✓	✓	✓

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Stronger Community

5.1 **Social services will be planned, maintained and coordinated so that they meet the current and future needs of all groups in the community**

5.1.1 **Provide and support Walcha Council Community Care and Meals on Wheels programs so that they reach the appropriate clientele**   Timeline:

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.1.1.1 Provide and support WCCC.	CSM	5.1.1.1.1	Provide community aged care services appropriate for the community.	Maintain current levels.	✓			Referrals from the MAC have dropped. This is outside our control. Services continue to be	✓	✓	✓	✓
	CSM	5.1.1.1.2	Maintain the Community Care groups.	The number of functioning groups.	✓			Groups have been maintained	✓	✓	✓	✓
	CSM	5.1.1.1.3	Support the Meals on Wheels program.	The number of meals provided.	✓			Meals on wheels numbers have increased since changing the meal provider in February 2017.	✓	✓	✓	✓
	CSM	5.1.1.1.4	Undertake Australia Aged Care Quality Review to measure compliance with quality standards and	Completion of review and accreditation issued.	✓			Accreditation achieved in March 2017	✓		✓	

5.1.2 **Support activities that provide meaningful engagement and social interaction.**

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.1.2.1 Support activities that provide meaningful engagement and social interaction.	CSM	5.1.2.1.1	Support the needs of individuals that fall outside established programs.	Maintain current levels.	✓			Ineligible clients are still included in groups. Will investigate a "full fee" cost for all group	✓	✓	✓	✓

5.1.3 **Support current volunteer efforts and encourage volunteer participation**

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.1.3.1 Maintain volunteer participation.	CSM	5.1.3.1.1	Implement programs to volunteer numbers for services such as the Walcha Library, Community Care,	The number of programs developed and delivered.		✓				✓		✓
	CSM	5.1.3.1.2	Support school based programs for volunteering.	-		✓			✓	✓	✓	✓
	CSM	5.1.3.1.3	Meet all associated costs with relative compulsory requirements for Council related volunteering.		✓			Costs are met for compulsory checks	✓	✓	✓	✓
	CSM	5.1.3.1.4	Providing in-kind support to community events and organisations.				✓	No budget provided for this type of support. Exiting program funding does not allow for this	✓	✓	✓	✓

5.1.4 **Employ and support local social and youth workers to assist the community**

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.1.4.1 Support local youth workers.	CSM	5.1.4.1.1	Youth services.	-				A youth worker is employed by Walcha Central School.	✓	✓	✓	✓
	CSM	5.1.4.1.2	Support the Church programs.	Funding is provided in the Budget.	✓			Anglican Church holiday program is supported financially by Council and WCCC	✓	✓	✓	✓

5.2 **The existing strong community spirit and pride will be protected and promoted**

5.2.1 **Support and promote participation in community events**

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.2.1.1 Promote existing Council community events.	CSM	5.2.1.1.1	Incorporate AgeQuip into Seniors Week celebrations.	The event is held regularly.			✓	Existing workload too busy this period. Budget not provided for this type of event. Seniors		✓		✓
	GM	5.2.1.1.2	Australia Day.		✓				✓	✓	✓	✓
	GM	5.2.1.1.3	Walcha Festival.	-	✓				✓	✓	✓	✓
5.2.1.2 Support public hall venues.	GM	5.2.1.2.1	Subsidise public halls.	Funding is provided in the Budget.	✓				✓	✓	✓	✓
	GM	5.2.1.2.2	Provide other financial assistance where appropriate.	Funding is provided in the Budget.	✓				✓	✓	✓	✓
	DES	5.2.1.2.3	Walcha Showground - Assist with maintaining grounds.	Budget allocation provided.	✓			An annual budget is provided and expended each year on maintenance functions. Council assists wherever possible prior, during and after events at the showground.	✓	✓	✓	✓
5.2.1.3 Arrange and/or support new events.	GM	5.2.1.3.1	Stage new community events, especially those suitable for young people.	The number of events held.	✓			Purchased Outdoor Theatre and providing Youth Program activities in School Holidays.	✓	✓	✓	✓

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5.2.2   Encourage and support outlying communities to have their own identity through the development of community infrastructure

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.2.2.1 **Encourage and support outlying communities.**	GM	5.2.2.1.1	Encourage and support outlying communities to maintain their own infrastructure.	-					✓	✓	✓	✓
	GM	5.2.2.1.2	Support the establishment and maintenance of outdoor recreational facilities.	The number of successful grant applications.	✓			Assisted with Nowendoc, both with grant applications and subsidies.	✓	✓	✓	✓
5.2.3 **Support service, sporting and other community groups**												
5.2.3.1 **Provide rate relief as per Council's Donations Policy**	GM			Budget allocation provided.	✓				✓	✓	✓	✓
5.2.3.2 **Investigate the construction of a joint storage facility**	GM			Investigation complete and report to Council.	✓			Grant received construction will commence in next quarter	✓	✓	✓	✓
5.2.3.3 **Actively seek grant funding opportunities for community**	GM			Number of funding opportunities identified	✓			Multiple grants received	✓	✓	✓	✓
	GM			Percentage of successful grants	✓			multiple grants received	✓	✓	✓	✓
5.3 **Walcha's cultural identity will be enhanced**												
5.3.1 **Promote and support Walcha as the premier agricultural area of New England**												
5.3.1.1 **Support cultural agricultural events**	GM			All events are supported.	✓			Major grant for showground	✓	✓	✓	✓
5.3.2 **Make the "Open Air Gallery" theme an integral part of the development of the Walcha Local Government Area**												
5.3.2.1 **Maintain public art as per the Public Art Asset Management Plan.**	DES	5.3.2.1.1	Maintain public art as per the Public Art Asset Management Plan.	The condition of public art meets the adopted targets. The level of community satisfaction with the condition.		✓			✓	✓	✓	✓
	DES	5.3.2.1.2	Review and update the Public Art Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.		✓		The review of the Arts Asset Management Plan is required, however this plan requires more consultation with professionals in this field as it is a unique Council asset.		✓	✓	
5.3.2.2 **Provide more public art.**	GM	5.3.2.2.1	Hold a special public art event or competition.	An event is held.	✓			Art symposium held 2018		✓		
	GM	5.3.2.2.2	Support the schools in creative and visual arts.	Number of activities supported.	✓				✓	✓	✓	✓
	GM	5.3.2.2.3	Develop public / private partnerships.			✓		Large public donation received	✓	✓	✓	✓
	GM	5.3.2.2.4	Maintain Arts Advisory Committee		✓				✓	✓	✓	✓
5.3.2.3 **Increase access and promotion of the "Open Air Gallery"**	GM	5.3.2.3.1	Identify opportunities to increase access	Opportunities are identified.		✓		Additional footpaths	✓		✓	
5.3.3 **Support the activities of cultural organisations.**												
5.3.3.1 **Support the activities of cultural organisations.**	GM			Each request for support to be considered on its merits.	✓				✓	✓	✓	✓
5.3.4 **Preserve, support and promote the History of Walcha**												
5.3.4.1 **Preserve historical assets.**	ESM	5.3.4.1.1	Provide rate relief for Historical Museum	Budget allocation provided as per Council's Donations Policy.	✓				✓	✓	✓	✓
	ESM	5.3.4.1.2	Promote local heritage through the Visitor Information Centre and Local History Centre.	A promotion package is developed and distributed.						✓		
5.3.4.2 **Apply Council's Local Environmental Plan and planning controls.**	ESM				✓			E.g. S79C assessment and integrated development provisions.				

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5.4   Walcha's Aboriginal communities will be supported and strengthened

5.4.1   Increase effective partnerships with, and develop the capacity of, Aboriginal communities

5.4.2   Support improvements in the quality, availability and suitability of Aboriginal housing

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.4.2.1	Improve Aboriginal facilities.	ESM	5.4.2.1.1	Identified needs considered on their merits.						✓	✓	✓	✓
5.4.3	**Manage the water and sewerage systems at Summervale village**												
5.4.3.1	Maintain the water and sewerage systems in accordance with the agreement.	SMWWS	5.4.3.1.1	Maintain the water supply system.	-		✓		Ongoing - regular meetings / inspections with Crown Lands - Water, NSW Health & Amaroo	✓	✓	✓	✓
			5.4.3.1.2	Maintain the sewerage system.			✓		Ongoing - regular meetings / inspections with Crown Lands - Water, NSW Health & Amaroo	✓	✓	✓	✓
5.4.4	**Ensure that Aboriginal children have access to early childhood education and early intervention services.**												
5.4.4.1	Ensure that Aboriginal children have access to early childhood education and early intervention services.	CSM			The percentage of aboriginal students accessing services.	✓			ATSI preschool fee is very low and was reduced for 2019. An aboriginal liasion educator has been employed.				
		CSM	5.4.4.1.1	Ensure that the fees are subsidised in accordance with relevant guidelines.		✓			All funding requirements are met, including the requirement to keep fees low for equity groups.	✓	✓	✓	✓
		CSM	5.4.4.1.2	Investigate the incorporation of the Yarning Circle in the Preschool playground.	Investigation complete.			✓	Hope to include this work with the new preschool building.	✓			
5.4.5	**Increase and support meaningful, long term and equal opportunities for Aboriginal employment**												
5.4.5.1	Support meaningful, long term and equal opportunities for Aboriginal & Torres Strait Islander employment.	GM	5.4.5.1.1	Identify and acknowledge employment opportunities for Aboriginal & Torres Strait Islander people.	Identified opportunities reported.	✓			large employment grant received finalising funding deed and recruitment n coming months	✓		✓	
5.5	**Young people will be encouraged and supported to live in Walcha**												
5.5.1	**Seek, monitor and respond to requests from the youth population**												
5.5.1.1	Establish a new Section 355 Youth Advisory Committee	GM	5.5.1.1.1	Budget provision provided for youth activities.		✓			Committee established and budget provided, meetings held 2-4 times per year.	✓	✓	✓	✓
5.5.1.2	Facilitate structured activities for young people	CSM	5.5.1.2.1	Support the Walcha Playgroups		✓			Hall rental is paid for the mobile playgroup	✓	✓	✓	✓
5.6	**People of all ages and abilities will be encouraged to participate in cultural, recreational and sporting activities**												
5.6.1	**Maintain and improve library, sporting and recreational facilities**												
5.6.1.1	Provide an accessible and appropriate range of library and information resources.	CSM	5.6.1.1.1	Improve and increase the collection of library resources in accordance with Central Northern	Maintain collection relevant to clients and easily accessible.	✓			Collection is updated weekly	✓	✓	✓	✓
		CSM	5.6.1.1.2	Identify specific areas of need and increase resources relevant to the identified target groups.	Promote the expansion of services to homebound users, increase number of talking books, large print & IT	✓				✓	✓	✓	✓
		CSM	5.6.1.1.3	Promote clientele / borrower independence.	Raise awareness of internet access to personal reservations, references and databases.	✓			Facebook posts have highlighted the range of services available at the library	✓	✓	✓	✓
		CSM	5.6.1.1.4	Provide a greater number and wider nature of library promotion programs.	Increase interest in Library activities.	✓			Funding for Tech Savvy seniors has been obtained, courses to be run throughout 2019	✓	✓	✓	✓
		CSM	5.6.1.1.5	Strengthen relationship with local media.	Increase awareness of the Library and the services provided by CNRL.	✓			Facebook posts have highlighted the range of services available at the library	✓	✓	✓	✓
		CSM	5.6.1.1.6	Promote and co-ordinate Children's Book Week activities and Seniors Week Activities.	-		✓		A book week competition and NAIDOC week display were incorporated into the library during these weeks.	✓	✓	✓	✓
		CSM	5.6.1.1.7	Maintain all library facilities and resources to a high standard.	-		✓		Maintenance carried out when necessary. The library is undersized for our population according to the NSW state library calculations.	✓	✓	✓	✓
		CSM	5.6.1.1.8	Provide free public access computers with internet access.	-		✓		This service is ongoing. Introduction of colour printing option.	✓	✓	✓	✓

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	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
5.6.1.2	Manage the pool and squash courts in accordance with the Pool and Squash Courts Management Plan.	DES	5.6.1.2.1	Operate and maintain the pool.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
		DES	5.6.1.2.2	Operate and maintain the squash courts.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
		DES	5.6.1.2.3	Support the learn to swim programs.	Funding is provided in the Budget and the Policy is reviewed.	✓			Further learn to swim programs have been added during the 2017/18 financial year.	✓	✓	✓	✓
		DES	5.6.1.2.4	Monitor the operation of the gym at the squash courts.	An annual report is prepared.		✓			✓	✓	✓	✓
5.6.1.3	Manage sporting grounds in accordance with the Sporting Grounds Management Plan.	DES	5.6.1.3.1	Operate and maintain sporting grounds as per the Sporting Grounds Management Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction. The number of people using the facilities.	✓				✓	✓	✓	✓
5.6.1.4	Provide walking trails.	DES	5.6.1.4.1	Develop tourism trails to points of interest.	The length of trails.						✓		
		DES	5.6.1.4.2	Support the construction of an outdoor exercise trail.	The length of exercise trail.						✓		
5.6.1.5	Apply for relevant grants.	DES	5.6.1.5.1	Coordinate and support applications for relevant grants.	The number of applications lodged. The number of successful applications.	✓			Grants are consistently being reviewed and applied for when applicable.	✓	✓	✓	✓
5.6.1.6	Investigate the establishment of a Sports, Fitness & Wellbeing Centre	GM	5.6.1.6.1	Undertake feasibility study.	Feasibility Study is completed.	✓			Grant for construction of community gym received		✓		
5.6.2	**Strengthen organisations and groups providing cultural, recreational and sporting activities**												
5.6.2.1	Support sporting organisations.	GM	5.6.2.1.1	Provide grants to enable junior sporting organisations to hold coaching programs.	The number of grants awarded. Funding is provided in the Budget.	✓				✓	✓	✓	✓
5.7	**Community members and organisations will be given the opportunity to develop their leadership skills so that they can better participate in the leadership of the community**												
5.7.1	**Encourage and support community members to develop leadership skills.**												
5.7.1.1	Encourage and support community members to develop leadership skills.	GM	5.7.1.1.1	Consult with local service clubs to identify current programs they run that target the development of	Service clubs are consulted and programs are identified.						✓		
		GM	5.7.1.1.2	Identify ways in which these programs can be promoted in the community.	The number of community members participating in youth leadership programs.						✓		
		GM	5.7.1.1.3	Support the running of governance enhancing workshops							✓		
5.7.2	**Support community members and activities that have the capacity to improve people's quality of life.**												
5.7.2.1	Support community members and activities that have the capacity to improve people's quality of life.	GM									✓		
5.7.3	**Provide opportunities for community members to become involved in the management of the community.**												
5.7.3.1	Provide opportunities for community members to become involved in the management of the community.	GM			Section 355 committees are maintained.	✓				✓	✓	✓	✓

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Local Environment & Liveable Communities

6.1   Walcha's distinct and diverse natural and built environment will be protected and enhanced

6.1.1   Maintain and strengthen partnerships with organisations responsible for natural resource management   Timeline:

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.1.1 Develop partnerships with natural resource management organisations.	ESM	6.1.1.1.1	Work with LLS authorities and Landcare groups to improve natural resource management.	Carry out biodiversity studies in the Walcha LGA Identify and manage areas of significant roadside vegetation. Develop projects that will deliver 'on ground works' eg: urban sustainability projects. Contribute to and monitor LLS Strategic Plans.					✓	✓	✓	✓

6.1.2   Promote sustainable development and protection of our natural resources through the planning system

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.2.1 Apply Council's Local Environmental Plan and planning controls.	ESM	6.1.2.1.1	Town Planning.	Development is to comply with Land Use Planning Legislation		✓			✓	✓	✓	✓
	ESM	6.1.2.1.2	Carryout Biodiversity Conservation through compliance with the Biodiversity Conservation Act	Full Compliance with the Legislation					✓	✓	✓	✓
	ESM	6.1.2.1.9	Implement environmental planning measures to protect land identified as koala habitat	Environmental planning measurers implemented.	✓				✓	✓	✓	✓
6.1.2.2 Monitor changes to planning legislation.	ESM					✓						

6.1.3   Address the impact of climate change on the community

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.3.1 Work with organisations to develop and implement programs that will reduce the impact of climate change.	ESM	6.1.3.1.1	Lead and promote the use of fuel efficient, low emissions plant and equipment.							✓	✓	✓
	ESM	6.1.3.1.2	Take advantage of Government subsidies and rebates to make the community more energy efficient.	The number of fact sheets made available to community.					✓	✓	✓	✓
6.1.3.2 Monitor the Murray Darling Basin Plan and the impact of sustainable diversion limits.	ESM											
6.1.3.3 Assess Council's current carbon footprint	DES	6.1.3.3.1	Engage consultant to carry out energy efficient audit.							✓	✓	✓

6.1.4   Protect and enhance biodiversity, native vegetation, river and soil health.

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.4.1 Protect and enhance biodiversity, native vegetation, river and soil health.	DES	6.1.4.1.1	Maintain the Walcha stormwater system in accordance with the Walcha Stormwater	Annual budget allocation made with regular inspections					✓	✓	✓	✓
	DES	6.1.4.1.2	Review and update the Walcha Stormwater Management Plan.	Scheduled for first half of 2019 Calendar Year		✓				✓		
	DES	6.1.4.1.3	Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	100% of Council's projects adhere to Council's Roadside Vegetation Policy.	✓				✓	✓	✓	✓
	DES	6.1.4.1.3	Maintain the native vegetation by enforcing the Roadside Vegetation Policy.	No Category 1 Environmental incidents under Council's RMCC Contract.	✓			There have been consistent requests regarding the roadside vegetation policy. Since its adoption it has saved much confusion and has clarified the requirements of clearing within Council road reserves.	✓	✓	✓	✓
	DES	6.1.4.1.4	Protect the significant roadside environmental areas.	No disturbance of significant roadside environmental areas.					✓	✓	✓	✓
	DES	6.1.4.1.5	Reduce discharge from the Sewerage Treatment Plant into the Apsley River.	Reduce effluent discharge into the Apsley River outside storm events.		✓			✓			
	DES	6.1.4.1.6	Maintain soil integrity by implementing Best Practice Erosion and Sediment Controls.	Comply Best Practice Erosion & Sediment Controls.					✓	✓	✓	✓
	ESM			All Development Consent involving construction contain appropriate conditions.					✓	✓	✓	✓
	ESM			All development is audited for Compliance during inspections.					✓	✓	✓	✓
	DES	6.1.4.1.7	Maintain aquatic environments by following the criteria set out within the NSW Fisheries Permits.	100% compliance with Permits.	✓				✓	✓	✓	✓

6.1.5   Engage and support the community to undertake sustainable natural resource management and protect Walcha's natural environment.

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.5.1 Engage and support the community to undertake sustainable natural resource management and	ESM	6.1.5.1.1	Support all Government agencies and community groups in natural resource management activities.									

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6.1.6   Provide the framework for improvements in efficiency and liveability of a range of compatible land uses and development types.

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.1.6.1	Provide the framework for improvements in efficiency and liveability of a range of compatible land uses and development types.	ESM	6.1.6.1.1	Support the New England Weeds Authority Business Activity Strategic Plan (BASP).	Provide adequate funding to effectively implement the BASP	✓				✓	✓	✓	✓
		DES	6.1.6.1.2	Maintain plant hygiene when operating in and leaving a weed area.	Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓				✓	✓	✓	✓
		DES	6.1.6.1.3	Ensure Council's roadside maintenance program contains weed seed spread.	Adopted procedures are followed. The number of weed infestations linked to plant movements.	✓				✓	✓	✓	✓
		ESM	6.1.6.1.4	Ensure the aims of the Walcha LEP 2012 are adhered to.	All development applications are measure against the controls of the Walcha LEP2012.					✓	✓	✓	✓
		ESM	6.1.6.1.5	Conduct a review of the Walcha LEP 2012 as required.	Walcha LEP 2012 is reviewed and amended as required.		✓			✓	✓	✓	✓

6.1.7   Manage Land Contamination through the planning and development control process

6.1.7.1	Identify and investigate land contamination during the environmental planning and assessment process and the integration of any necessary remediation into any redevelopment or rezoning.	ESM											
6.1.7.2	Facilitate and control land remediation through SEPP 55	ESM			Consideration is given to contamination issues during all rezoning and development	✓				✓	✓	✓	✓
6.1.7.2	Facilitate and control land remediation through SEPP 55	ESM			Provide information about land contamination on all planning certificates issued under Section 149 of the EP&A Act.	✓				✓	✓	✓	✓

6.2   Solid waste will be managed in a sustainable manner with a continuing reduction in waste generation and disposal to landfill

6.2.1   Develop and promote programs that increase the participation of the community in recycling and reducing waste going to landfill

6.2.1.1	Develop and promote programs that increase the participation of the community in recycling.	SMWWS	6.2.1.1.1	Advertise options for recycling.	The number of promotional articles published.	✓			CRC advertising - 7 weeks in Advocate plus continuing EPA scheduled advertising in Walcha News	✓	✓	✓	✓
		SMWWS	6.2.1.1.2	Reduce household waste being disposed in public rest areas.	Complete investigation and implement signage and infrastructure.	✓			NIRW Litter survey and new infrastructure installed at McHattan Park		✓		
		SMWWS	6.2.1.1.3	Educate residents on ways to recycle.	The weight of material recycled.		✓		1/4ly recycling audits being carried out. Waste Strategy under development	✓	✓	✓	✓
6.2.1.2	Capture more recyclables from rural properties.	SMWWS	6.2.1.2.1	Implement actions that capture more recyclables.	The weight of material recycled.		✓		1/4ly recycling audits being carried out. Waste Strategy under development	✓	✓	✓	✓
6.2.1.3	Participate in container deposit scheme	SMWWS						✓	CDS in its current form requires ratepayers subsidising the scheme for increased staffing at the Waste Depot.				

6.2.2   Implement alternate and affordable processes that reduce waste going to landfill

6.2.2.1	Implement processes that reduce waste going to landfill.	SMWWS	6.2.2.1.1	Identify and investigate process options.	Completion of Waste Management Strategy.		✓		Waste Strategy under development, Landfill Masterplan needed to be completed before finalisation of the Strategy.	✓			

6.2.3   Monitor and oppose any move to apply the Waste and Environment Levy on the Walcha Local Government Area

6.2.3.1	Monitor the decisions of the NSW State Government relating to the Levy.	SMWWS			-			✓	Levy not on the current NSW Governments agenda.				

6.2.4   Manage solid waste in an efficient, affordable and sustainable manner

6.2.4.1	Prepare a waste management strategy for solid waste that includes all landfill sites.	SMWWS	6.2.4.1.1	Review the waste management strategy.	The Strategy is developed.		✓		Waste Strategy under development, Landfill Masterplan needed to be completed before finalisation of the Strategy.	✓			
6.2.4.2	Participate actively in regional waste forums.	SMWWS	6.2.4.2.1	Participate in the Northern Inland Regional Waste Group.	The number of meetings attended.		✓		Ongoing - responsible officer holds NIRW Assistant Executive Officer position.	✓	✓	✓	✓

6.3   Water supply and sewerage services will be physically and environmentally sensitive

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6.3.1 Implement the recommendations of the Integrated Water Cycle Management Strategy and other water and sewer management plans

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.3.1.1 Implement the recommendations of the Integrated Water Cycle Management Strategy.	SMWWS	6.3.1.1.1	Update the yield study to include the Apsley River catchment	The study is completed.		✓			✓			
	SMWWS	6.3.1.1.2	Prepare a demand management plan.	The Plan is completed and adopted by Council.			✓		✓			
	SMWWS	6.3.1.1.3	Review the drought management plan.	The Plan is reviewed.		✓			✓		✓	
	SMWWS	6.3.1.1.4	Review the water quality management plan annually.	The Plan is reviewed annually.	✓			Annual DWMS Report completed and submitted to Crown Lands-Water, and NSW Health September 2017	✓	✓	✓	✓
6.3.1.2 Implement measures to better quantify and mitigate unaccounted water losses.	SMWWS	6.3.1.2.1	Continue the replacement of old water meters.	100% of old meters are replaced.		✓		Ongoing	✓	✓	✓	✓
6.3.1.3 Maintain the water supply system as per the Water Asset Management Plan.	SMWWS	6.3.1.3.1	Renewal & Upgrade Works – Sandfill media replacement, Drought Management Plan, WTP Automation	Truckwash upgrade. Water Meter Renewals Water Main Renewals Sand filter media replacement.		✓		Funding received for TWB upgrade, planning underway. Water meter renewals ongoing (6.3.1.2.1), Water main renewals deferred to 2018/19. Sand filter media replacement currently being investigated by hunter h2o.	✓	✓	✓	✓
	SMWWS	6.3.1.3.2	Maintain the water supply system as per the Water Asset Management Plan.	The condition of the water supply system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.		✓		Achieved - as reported in DWMS Annual Report.	✓	✓	✓	✓
	SMWWS	6.3.1.3.3	Review and update the Water Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓				✓		✓	
	SMWWS	6.3.1.3.4	Undertake Apsley Dam Feasibility Study	Completion of Feasibility Study.	✓				✓			
6.3.1.4 Maintain the sewerage system as per the Sewerage Asset Management Plan.	SMWWS	6.3.1.4.1	Maintain the sewerage system as per the Sewerage Asset Management Plan.	The condition of the sewerage system meets the adopted targets. The number of complaints received. The level of community satisfaction with the condition.		✓		Ongoing - Formalisation of STP SOPs needed.	✓	✓	✓	✓
	SMWWS	6.3.1.4.2	Review and update the Sewerage Asset Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓				✓			
6.3.1.5 Manage the water supply service in accordance with the Water Strategic Business Plan.	SMWWS	6.3.1.5.1	Operate the water supply service as per the Water Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.				IWCM Issues Paper updated February 2016, before commencing SBP the Apsley Dam Feasibility outcomes are needed.	✓	✓	✓	✓
	SMWWS	6.3.1.5.2	Reduce the annual cost of pumping water.	The cost of pumping water.			✓	Due to drought conditions additional pumping is required for the Emergency Dam and supply	✓	✓	✓	✓
6.3.1.6 Manage the sewerage service in accordance with the Sewer Strategic Business Plan.	SMWWS	6.3.1.6.1	Operate the sewerage service as per the Sewer Strategic Business Plan.	The service provided meets the adopted levels. The number of complaints received. The level of community satisfaction.		✓		IWCM Issues Paper updated February 2016, SBP to be carried out in conjunction with Water SBP (6.3.1.5.1)	✓	✓	✓	✓
	SMWWS	6.3.1.6.2	Find a commercial use for effluent and sludge.	The value of effluent and sludge used.			✓		✓			
	SMWWS	6.3.1.6.3	Reduce the volume of effluent discharged into the Apsley River by the completion of Sewerage Treatment Plant Upgrade.	The volume of effluent discharged into the Apsley River.		✓		End use and end user options still being investigated. EOI advertised January 2019	✓			

6.3.2 Provide additional off creek storage capacity to drought proof Walcha while minimising the impact of water extraction from the Macdonald River

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.3.2.1 Provide additional off creek storage.	SMWWS	6.3.2.1.1	Investigate suitable sites for additional off creek storage reservoirs.	Sites are identified and investigated.		✓		10 possible sites identified. Site inspections scheduled for February 2019.	✓			

6.3.3 Identify possible new water sources

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.3.3.1 Find water sources other than Macdonald River.	SMWWS					✓		Emergency bore water for OCS dam approved January 2019. To counter evaporation from the OCS dam.				
6.3.4.1 Promote water use efficiency and water saving.	SMWWS			The number of promotional programs developed and delivered.		✓		Weekly community water use advertising. Smart Water web assets and collateral being used.	✓			

6.4 Walcha will increase the use and production of renewable energy

6.4.1 Establish (with partners) alternate renewable energy supplies that will exceed the energy needs of our community

ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.4.1.1 Increase the production of renewable energy.	GM	6.4.1.1.2	Support individuals and groups that setup renewable energy systems.	The number of renewable energy systems established.					✓	✓	✓	✓

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6.5 Agricultural activities will be environmentally sustainable

6.5.1 Protect and promote farming practices using the principles of ecologically sustainable development

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.5.1.1	Partner with other government agencies to promote environmental sustainable practices.	ESM			The number of partnerships established.								

6.6 The character of Walcha and its surrounding villages will be maintained while protecting the productivity of our rural land

6.6.1 Maintain the character of the Walcha Local Government Area through orderly development of the natural and built environment

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.6.1.1	Apply Council's Local Environmental Plan and Planning controls.	ESM			100% compliance during construction inspections.								
		ESM	6.6.1.1.1	Building Control - Ensure development complies with codes, regulations and policies.						✓	✓	✓	✓
		ESM	6.6.1.1.2	Development Control - Ensure development complies with the Local Environmental Plan and other planning legislation.						✓	✓	✓	✓
		ESM	6.6.1.1.3	Investigate reports of illegal building works.						✓	✓	✓	✓

6.6.2 Ensure that sufficient land is available to meet the demand for appropriate land uses

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.6.2.1	Undertake review of NENW Housing & Land Monitor Report to assess housing and employment land availability and demand	ESM	6.6.2.1.1	Provide housing and employment land data to the DoP&E to assist in preparation of the NENW Land Monitor Report	Service provision and infrastructure investment meet the needs of the LGA.					✓	✓	✓	✓

6.6.3 Prevent agricultural land from being developed in ways that reduce its productivity

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.6.3.1	Apply Council's Local Environmental Plan and planning controls.	ESM	6.6.3.1.1	Ensure the Local Environmental Plan complements the LLS Strategic Land Use Plan.	Take LLS Strategic Land Use Plan into consideration when assessing Development Applications.					✓	✓	✓	✓

6.6.4 Enhance the Walcha Local Government Area so that it continues to be an attractive place to live, work and visit

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
6.6.4.1	Maintain parks as per the Parks Asset Management Plan	DES	6.6.4.1.1	Maintain parks and gardens as per the Parks Asset Management Plan	The condition of the parks meet the adopted targets.					✓	✓	✓	✓
		DES	6.6.4.1.2	Review and update the Parks Asset Management Plan.			✓		Asset Management Plan is to be reviewed alongside all other asset classes during the 2017-18 Financial Year.		✓	✓	
		DES	6.6.4.1.3	Enhance the facilities at, and the use of, Council's Parks ensuring equipment is inclusive.	Improve parks facilities.	✓				✓		✓	
6.6.4.2	Maintain streetscapes and street trees as per the Management Plan	DES	6.6.4.2.1	Maintain streetscapes and street trees as per the Management Plan	The condition of the streetscape meets the adopted targets.		✓			✓	✓	✓	✓
		DES	6.6.4.2.2	Prepare the Streetscape Management Plan	The Plan is created, updated and adopted.		✓				✓	✓	
6.6.4.3	Control activities that impact on residential amenity.	ESM	6.6.4.3.1	Investigate reports of activities that impact negatively on residential amenity.						✓	✓	✓	✓

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Keeping People Safe

7.1   Police stations and staff numbers will be provided to effectively control and reduce crime and antisocial behaviour and to keep our community safe

7.1.1   Lobby to ensure that the existing number of police stations is maintained and that they are staffed with fully active officers

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
7.1.1.1	Maintain local police availability.	GM	7.1.1.1.1	Monitor the availability of Police to meet the community needs.	Representation is made to the local member.		✓		Ongoing	✓	✓	✓	✓
		GM	7.1.1.1.2	Encourage the community to report and record all incidents.	A media package is developed and delivered.					✓	✓	✓	✓
7.1.2	**Minimise crime and antisocial behaviour**												
7.1.2.1	Implement and deliver programs and actions that support Police efforts to reduce crime and antisocial behaviour.	GM	7.1.2.1.1	Encourage and support the work of the Community Consultative Committee and Police activity where requested and appropriate.	-		✓			✓	✓	✓	✓
7.1.2.2	Utilise the Crime Prevention through Environmental Design (CPTED) Strategy to reduce preventable risk before development is approved.	ESM	7.1.2.2.1	Develop consultation protocol between Walcha Council and the NSW Police (Oxley Local Area Command) for development types for which a formal crime risk assessment should be undertaken.	A MOU is implemented.					✓			
		ESM	7.1.2.2.2	Routinely assess development application proposals for crime risk	All developments are assessed against the CPTED Strategy and referred to NSW Police where applicable.				Where relevant as specified in the MOU	✓	✓	✓	✓

7.2   Emergency services will be provided to ensure the safety of our community and visitors

7.2.1   Maintain viable and state-of-the-art emergency services in Walcha capable of adequately dealing with local needs

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
7.2.1.1	Provide support for local emergency services and develop efficient and well equipped rural fire brigades.	GM	7.2.1.1.1	Ensure that rural fire service brigades are adequately equipped.	A survey to determine brigade needs is completed.					✓	✓	✓	✓
		GM	7.2.1.1.2	Support the urban fire brigade.	-					✓	✓	✓	✓
		GM	7.2.1.1.3	Help to bring about the construction of a new fire station for the NSWFB in Walcha.							✓		
		GM	7.2.1.1.4	Support State Emergency Services.	-					✓	✓	✓	✓
		GM	7.2.1.1.5	Carry out adequate fuel management operations.						✓	✓	✓	✓
		GM	7.2.1.1.6	Monitor the NE Zone Bush Fire Management Plan	The Service Agreement is reviewed biannually.						✓		✓
7.2.1.2	Help rural landholders identify their properties.	DES	7.2.1.2.1	Support and promote the installation of rural addressing.	Installed within three months of application. Advertised annually.				Rural addressing continues to be popular amongst landholders	✓	✓	✓	✓
7.2.1.3	Provide local emergency management.	DES	7.2.1.3.1	Participate in the Local Emergency Management Committee.	Participation in the Local Emergency Committee and contributions to the relevant plans.				Participations occurs when appropriate and when time permits.	✓	✓	✓	✓
7.2.3	**Develop and promote responsible ownership of animals**												
7.2.3.1	Promote responsible pet ownership.	ESM	7.2.3.1.1	Administer the companion animal legislation.	Prompt response to complaints.					✓	✓	✓	✓
		ESM	7.2.3.1.2	Promote the desexing of domestic animals not used for breeding purposes.	The number of animals desexed.					✓	✓	✓	✓
		ESM	7.2.3.1.3	Review and update the Companion Animal Management Plan							✓		✓
7.2.3.2	Keep stray animals and stock from public places.	ESM	7.2.3.2.1	Operate and maintain the Walcha Council Pound.	The number of animals impounded.					✓	✓	✓	✓

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Better Government

8.1 Walcha Council will exemplify good leadership, mutual respect and trust by being inclusive, ensuring open information and communication and encouraging active participation at all levels

8.1.1 Councillors will exhibit leadership on Council and regional committees as well as in community organisations

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
8.1.1.1	Provide the opportunity for the community to have input via Council committees.	GM			Frequency of 355 Committee Meetings.	✓				✓	✓	✓	✓
8.1.1.2	Implement Council's Community Engagement Strategy.	GM	8.1.1.2.1	Use public forums, surveys, newsletters, social media and advisory committees.	Frequency of communications issued.					✓	✓	✓	✓
		GM	8.1.1.2.2	Create 355 committees as the need arises.		✓			Aboriginal Advisory Committee	✓	✓	✓	✓
8.1.1.3	Train, support and assist Councillors to make the best decisions.	GM	8.1.1.3.1	Provide appropriate training for Councillors.	The number of courses provided.					✓	✓	✓	✓
8.1.1.4	Carry out community consultation to inform the level of service and associated asset management	GM											
8.1.1.5	Ensure the community is well informed of Council's work.	GM	8.1.1.5.1	Prepare, distribute and explain an informative and easily understood Annual Report.	-	✓				✓	✓	✓	✓
		GM	8.1.1.5.2	Liaise regularly with the media and issue media releases.	Accurate and timely media releases issued.	✓				✓	✓	✓	✓
		GM	8.1.1.5.3	Hold annual, well publicised regional meetings at times that best suit the community.	-	✓				✓	✓	✓	✓
		GM	8.1.1.5.4	Issue regular newsletters.	Newsletters are issued.	✓			Mayoral Column	✓	✓	✓	✓
		GM	8.1.1.5.5	Involve the community in the review of the Strategic Plan and all its supporting plans.	-	✓				✓	✓	✓	✓
		GM	8.1.1.5.6	Ensure Council website is regularly updated		✓				✓	✓	✓	✓
		GM	8.1.1.5.7	Ensure Council website is accessible to people with a disability	-						✓		
8.1.1.6	Actively participate in the activities of the Namoi Joint Organisation of Councils.	GM											
8.1.2	Provide a framework for the efficient and effective administration of Council												
8.1.2.1	Provide high quality support and assistance to Council and Councillors.	GM	8.1.2.1.1	Keep Councillors aware of issues affecting local government.	-	✓				✓	✓	✓	✓
8.1.2.2	Administer Council's operations so that they are compliant with legislation and industry best practice.	GM											
8.1.2.3	Provide high quality human resources commensurate with Council's needs.	HRM	8.1.2.3.1	Manage Council's human resources in accordance with the Workforce Management Plan.		✓				✓	✓	✓	✓
		HRM	8.1.2.3.2	Review the Workforce Management Plan.	The Plan is reviewed, updated and adopted by Council.	✓				✓	✓		
		HRM	8.1.2.3.3	Comply with the Local Government State Award.	Active Staff Consultative Committee, Administer Council Policies and Salary System		✓		Recent Staff Consultative meeting to discuss implementing new polies, next step taken to Council with new Code of Conduct	✓	✓	✓	✓
		HRM	8.1.2.3.4	Provide a safe and healthy workplace.	-	✓			Newly formatted incident register form aimed to capture more relevant information	✓	✓	✓	✓
		HRM	8.1.2.3.5	Provide training and professional development opportunities.	-		✓		2019/2020 training being scheduled currently. Remaing 2019 training on track.	✓	✓	✓	✓
8.1.2.4	Conduct a Corporate re-branding project	GM	8.1.2.4.1	Conduct a Corporate re-branding project	Project completed.						✓		
8.1.2.5	Negotiate a performance agreement with the General Manager	GM	8.1.2.5.1	The Staff Committee conduct an annual performance review in accordance with agreed performance		✓				✓	✓	✓	✓
8.1.2.6	Create a Councillor performance assessment framework.	GM	8.1.2.6.1	Conduct a performance assessment of Councillors.							✓		

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8.2 Council rate funding for local government projects will be supplemented by income generated from other sources

8.2.1 Maintain a stable and secure financial structure for Council

	ACTION:	Responsible Officer		TASK:	Measure	Achieved	In Progress	Deferred	Comments - if needed	2017/18	2018/19	2019/20	2020/21
8.2.1.1	Maximise Council's revenue base.	GM			The financial ratios are satisfactory.	✓				✓	✓	✓	✓
		GM	8.2.1.1.1	General Purpose Revenue.		✓				✓	✓	✓	✓
8.2.1.2	Income from Other Sources	GM	8.2.1.2.1	Private Works	-	✓				✓	✓	✓	✓
		GM	8.2.1.2.3	Heavy Vehicle Inspection Service (HVIS)	-	✓				✓	✓	✓	✓
		GM	8.2.1.2.4	Property Leases		✓				✓	✓	✓	✓
		GM	8.2.1.2.5	Truck Wash Bay	-	✓				✓	✓	✓	✓
		GM	8.2.1.2.6	Investigate the development of an investment portfolio.	Investigation complete.						✓		
8.2.1.3	Ensure Council's financial practises comply with statutory and industry standards.	GM			The financial ratios are satisfactory.	✓							
8.2.2	**Encourage and support entrepreneurial activities**												
8.2.2.1	Seek contract work.	GM			The value of private works.								
8.2.2.2	Develop in-house training expertise to train Council staff.	GM	8.2.2.2.1	Identify training that could be delivered in-house.	The number of opportunities identified.	✓							
8.2.2.3	Coordinate regional training of staff for other local governments.	GM			The number of courses held.								
8.2.3	**Identify surplus Council owned assets for development or possible sale to be invested in infrastructure reserve.**												
8.2.3.1	Identify surplus Council owned assets for development or possible sale to be invested in	GM			The number of assets identified and sold.						✓		
8.2.4	**Maintain and improve Council owned building and land assets.**												
8.2.4.1	Maintain and improve Council owned building and land assets.	ESM	8.2.4.1.1	Update, review and adhere to the Building Assessment Management Plan	Building Asset Management Plan is implemented and complied with.						✓		
8.2.5	**Involve the community in the identification of infrastructure projects.**												
8.2.5.1	Involve the community in the identification of infrastructure projects.	GM				✓			Survey complete for Successful Country Communities Funding Grants.				
8.3	**The boundaries of the Walcha Local Government Area will be modified to reflect existing and developing communities of interest**												
8.3.1	**Modify the boundaries of the Walcha Local Government Area to reflect existing and developing communities of interest.**												
8.3.1.1	Modify the boundaries of the Walcha Local Government Area to reflect existing and developing	GM			-						✓		

Responsible Officer Legend:
GM = General Manager
ESM = Environmental Services Manager
DES = Director - Engineering Services
CSM = Community Services Manager
HRM = Human Resources Manager
SMWWS = Snr Manager Water, Sewer & Waste

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